## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Monday, 26 June 2023 9:28 AM

**To:** Irene Tay

**Cc:** Admin A; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE] - Direct Settlement - Accident Involving YM7122X (OI : CTI -

SNM23D202325/C02/ YM7122X/TAYHP) and SNG4711C (TP: LKK REF -

CC6/CTI23003197/Kpa3) on 25/03/2023

Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SNG4711C LOD.pdf

Your ref: SNM23D202325/C02/ YM7122X/TAYHP

LKK ref: CC6/CTI23003197/Kpa3q2

Dear Sirs/Mdm,

## ACCIDENT INVOLVING YM7122X(CHINA TAIPING) AND SNG4711C(TP) ON 25/03/2023

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at \$1,922.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 2,726.19	\$ 1,620.00 (\$1,500.00 + 8%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3DAYS X \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,028.19	<u>\$ 1,922.00</u>

Surveyor recommended 2days for repair + 1PRS = 3DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Saturday, April 1, 2023 8:38 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM7122X (OI: CTI - TBA) and SNG4711C (TP: LKK REF -

CC6/CTI23003197/Kpa3) on 25/03/2023

Enclosed herewith our insured SAS REPORT.

Regards,

#### Irene Tay

Claims Department (Motor Division)

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Tuesday, March 28, 2023 4:39 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YM7122X (OI: CTI - TBA) and SNG4711C (TP: LKK REF -

CC6/CTI23003197/Kpa3) on 25/03/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNG 4711C at M/s at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

# To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)