

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Monday, 27 March 2023 5:15 PM  
**To:** Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'; hdperfectautowork@gmail.com  
**Subject:** FW: SNB9188G (Pre-Inspection) / Your Vehicle : SBV808Y | DOA - 25/03/2023  
**Attachments:** SNB9188G GIA Draft.pdf

Hi LKK,

\*\*\* Insured has not report

We will provide our Claims ref no. later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Monday, 27 March 2023 2:37 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** Re: SNB9188G (Pre-Inspection) / Your Vehicle : SBV808Y | DOA - 25/03/2023

Dear Pauline,

Please arrange **LKK (Adrian Ling)** to come and conduct the survey for vehicle SNB9188G.

We enclosed our client's (SNB9188G) GIA Draft for your kind attention.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Mar 27, 2023 at 2:06 PM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Irene,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company     | Surveyor Name       |
|--------------------|---------------------|
| Genesis            | Roy                 |
| Perfect Automobile | Gary Chuah          |
| LKK                | Byran / Andrew Ling |
| Precise Appraiser  | Anthony Lim         |

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Monday, 27 March 2023 12:24 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; [phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)

**Subject:** SNB9188G (Pre-Inspection) / Your Vehicle : SBV808Y | DOA - 25/03/2023

Dear Sir / Madam,

We are instructed by **lu Bing Yuan** to notify you of a road traffic accident on **25/03/2023** at about **19:37 hours** at/along **Ubi Road 1** involving our client's/customer's vehicle registration number **SNB9188G** and vehicle registration number **SBV808Y** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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