

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 27 July 2023 10:36 AM  
**To:** Lim, Steve (Allianz Insurance Singapore)  
**Cc:** Admin A  
**Subject:** RE: SKT607P // DOA: 26/03/2023  
**Attachments:** INVOICE FOR CERAMIC COATING & PPF(BEFORE ACCIDENT).pdf; QUOTE FOR CERAMIC COATING & PPF\_AFTER ACCIDENT.pdf

Dear Sirs,

Please be informed that third party is seeking approval for the claim for ceramic coating & PPF (Paint Protection Film) at \$6,288.65.

The Full ceramic coating is \$2,199.00 as per invoice before accident. There is PPF apply on third party vehicle as well. Please refer to the photos 44-46 in Merimen for PPF.

Based on surveyor experience, the price is higher end of market price which usually factors in the labour cost and difficulty involve for the installation to the different body parts of the vehicle.

For repair cost, surveyor did review and he is of the view that recommended repair cost is reasonable. The main damages sustained to third party vehicle was on front bumper, front fender, bonnet, RH headlight.

Please assist to review and advise your mandate for our further action. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>

**Sent:** Thursday, June 15, 2023 12:12 PM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: SKT607P // DOA: 26/03/2023

Internal

Hi Hsiao Tong,

We are of the view that repairs is on the high side.  
Please check with the surveyor to comment on COR.

Thank you.

Warmest Regards,

**KC Chan**

Assistant Manager

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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Please consider the environment before printing this e-mail.

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, June 15, 2023 12:04 PM

**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXT] RE: SKT607P // DOA: 26/03/2023

Dear KC,

Please advise the full sentences as it is incomplete in Merimen.

Thanks.

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This mail is associated with :

\*SKT607P

[XE4126J]

TP

NG TIONG GEE

Mar 26 2023 11:00AM

[800 SUPER WASTE MANAGEMENT PTE LTD]

Premium Automobiles Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
<b>From</b> Allianz Insurance Singapore Pte. Ltd (HQ) (AIS_MAIL), sent on 08/06/2023 17:20 PM.					
<b>To</b> LKK_HQ					
<b>Subject</b> Alert - Adj Mandate Approved (S\$0.00) - SKT607P - Claim Handler: Chan Kian Chuan					
Approved:0.00:pls request for a copy of the EA detailer invoice before the accident. we have check in EA detailing website full veh coating is only at \$2,199.00. pls get su who i					

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, June 12, 2023 5:36 PM  
**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** SKT607P // DOA: 26/03/2023

Dear KC,

Please advise the full sentences as it is incomplete in Merimen.  
Thanks.

This mail is associated with  
\*SKT607P  
[XE4126]  
TP  
NG TIONG G  
Mar 26 2023 11  
[800 SUPER WASTE MANAGEMENT]  
Premium Automobile

<a href="#">Reply</a>	<a href="#">Reply All</a>	<a href="#">Mark as Unread</a>	<a href="#">Print Message</a>	<a href="#">Delete Message</a>	<a href="#">Forward</a>
<b>From</b> Allianz Insurance Singapore Pte. Ltd (HQ) (AIS_MAIL), sent on 08/06/2023 17:20 PM. <b>To</b> LKK_HQ <b>Subject</b> Alert - Adj Mandate Approved (S\$0.00) - SKT607P - Claim Handler: Chan Kian Chuan					
Approved:0.00:pls request for a copy of the EA detailer invoice before the accident. we have check in EA detailing website full v who i					

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Do-Not-Reply <[do-not-reply@merimen.com](mailto:do-not-reply@merimen.com)>

**Sent:** Thursday, June 8, 2023 5:40 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Mandate Request Processed

This mail is associated with :

**\*SKT607P**

**[XE4126J]**

TP

NG TIONG GEE

Mar 26 2023 11:00AM

[800 SUPER WASTE MANAGEMENT PTE LTD]

Premium Automobiles Pte Ltd

Dear LKK Auto Consultants Pte Ltd,

Mandate request for has been processed by insurer. Please login to your Merimen Account to view more information.

Thank you.

This is an auto-generated email. Do not reply to this email.

Sent by : Chan Kian Chuan (Allianz Insurance Singapore Pte. Ltd.)