

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 28 March 2023 10:17 AM
To: Zhen Yang Lee; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: NOA SHJ23Z and SDV3218G - SNM23D201947/C02/SDV3218G/TOHHS
Attachments: NOA SHJ23Z and SDV3218G.pdf

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SGJ23Z. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zhen Yang Lee <leezhenyang@jmentah.com>
Sent: Monday, March 27, 2023 6:34 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: NOA SHJ23Z and SDV3218G - SNM23D201947/C02/SDV3218G/TOHHS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Alfred,

Good evening. We will be choosing Marcus from LKK as the SJE.

Thank you,

Best,
Zhen Yang

On Mon, 27 Mar 2023 at 6:32 PM, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR REF: SGJ23Z

OUR REF: SNM23D201947/C02/SDV3218G/TOHHS

Dear Sirs

We refer to your email pertaining of 27 March 2023 at 12.07 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)

Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Zhen Yang Lee <leezhenyang@jmentah.com>
Sent: Monday, March 27, 2023 12:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI: NOA SHJ23Z and SDV3218G

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Good day to you. Attached herewith the Notification of Accident for your reference.

Kindly provide us with a list of your ten surveyors as your Nominated SJE for our consideration within the stipulated timeline under the NIMA protocol.

Best Regards,

Zhen Yang
Account Manager – Jementah Motor Works
Mobile: +6596226636