

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 5 June 2023 4:51 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SNM23D201984/C02/GBG8215J/LEEPG Direct Settlement - Accident Involving GBG8215J (OI : CTI - TBA) and SHC7251K (TP : LKK REF - CC3/CTI23003155/Npa3) on 14/03/2023

Dear Hsiao Tong

We had repudiated liability.

Please submit your survey report.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, June 5, 2023 3:07 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM23D201984/C02/GBG8215J/LEEPG Direct Settlement - Accident Involving GBG8215J (OI : CTI - TBA) and SHC7251K (TP : LKK REF - CC3/CTI23003155/Npa3) on 14/03/2023

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Dear Cecilia,

As spoken, attached here with a copy of TP LOD for your reference.

Please confirm if we may proceed to close and submit WP report as China Taiping had repudiated the claim.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, March 30, 2023 3:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SNM23D201984/C02/GBG8215J/LEEPG Direct Settlement - Accident Involving GBG8215J (OI : CTI - TBA) and SHC7251K (TP : LKK REF - CC3/CTI23003155/Npa3) on 14/03/2023

Hi Hsiao Tong

Please let us have third party video footage.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Cecilia Lee

Sent: Tuesday, March 28, 2023 12:26 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SNM23D201984/C02/GBG8215J/LEEPG Direct Settlement - Accident Involving GBG8215J (OI : CTI - TBA) and SHC7251K (TP : LKK REF - CC3/CTI23003155/Npa3) on 14/03/2023

Hi Sir/Madam

Attached OI SAS. Password will be sent via separate email.

FYI, case under investigation.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, March 27, 2023 6:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG8215J (OI : CTI - TBA) and SHC7251K (TP : LKK REF - CC3/CTI23003155/Npa3) on 14/03/2023

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7251K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 6 June 2023 7:54 AM
To: Catherine Koh Mui Gek
Cc: Admin A
Subject: RE: SHC7251K AND GBG8215J ON 14.03.23 *** LKK REF: CC3/CTI23003155/Npa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that our principal M/s CHINA TAIPING INSURANCE (S) PTE LTD had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, April 24, 2023 12:37 PM
To: Sabrina Tan Quee Ping <SabrinaTan@cdege.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SHC7251K AND GBG8215J ON 14.03.23 *** LKK REF: CC3/CTI23003155/Npa3

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, **Hsiao Tong** will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>

Sent: Monday, April 24, 2023 12:25 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Subject: SHC7251K AND GBG8215J ON 14.03.23

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Ms Catherine Koh who is copied herein.

Tel: 6214 8733 Email:
catherinekoh@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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