

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 4 April 2023 5:24 PM
To: Jie Si Neo
Cc: SUR
Subject: RE: PRS FOR SJR9925J ; EQI REF: DM23HO00644/JS (SMX1365K)
Attachments: SJR9925J IA.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of SJR 9925J.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, March 27, 2023 11:18 AM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRS FOR SJR9925J ; EQI REF: DM23HO00644/JS (SMX1365K)

Dear Jie Si,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Sunday, March 26, 2023 8:53 PM
To: assignments <assignments@lkkauto.com>
Subject: PRS FOR SJR9925J ; EQI REF: DM23HO00644/JS (SMX1365K)

Dear Sirs,

Please assist this PRS.

Attached the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

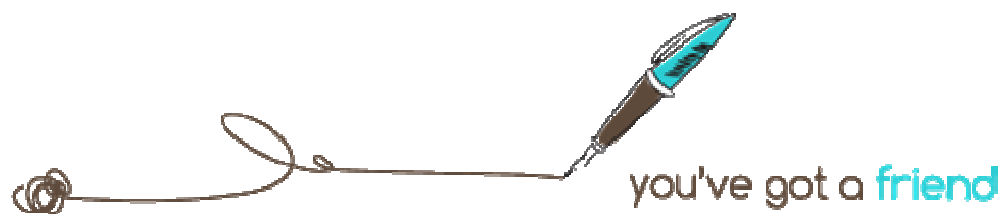
In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore
069110
did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: nitha@mov.com.sg <nitha@mov.com.sg>
Sent: Friday, 24 March 2023 4:46 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: billy@mov.com.sg
Subject: RE: Urgent ! PRS Required: SJR9925J AGAINST SMX1365K DOA 22/03/2023 ; EQI REF: DM23HO00644/JS

Dear Jie Si,

Kindly assign LKK Rasul.

Thank you,
Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, March 24, 2023 3:26 PM
To: 'nitha@mov.com.sg' <nitha@mov.com.sg>
Cc: 'billy@mov.com.sg' <billy@mov.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: Urgent ! PRS Required: SJR9925J AGAINST SMX1365K DOA 22/03/2023 ; EQI REF: DM23HO00644/JS

WITHOUT PREJUDICE

Dear Nitha,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd	
Tel: 6286 0155	
Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

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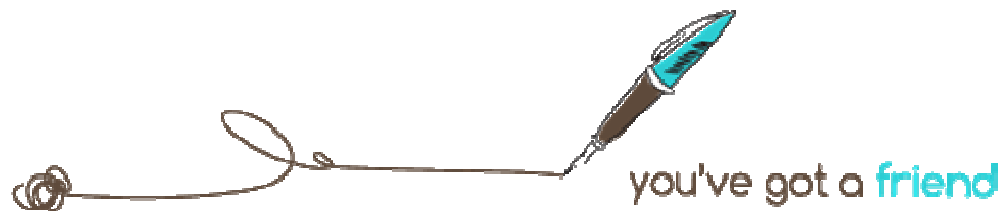
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Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore
069110
did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg



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From: nitha@moval.com.sg <nitha@moval.com.sg>
Sent: Thursday, 23 March 2023 12:30 pm
To: motor claims <motorclaims@eqinsurance.com.sg>; EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: billy@moval.com.sg
Subject: RE: SJR9925J AGAINST SMX1365K DOA 22/03/2023

Dear All,

Kindly assign surveyor and advise on the liability.

Thank you

Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: nitha@moval.com.sg <nitha@moval.com.sg>
Sent: Thursday, March 23, 2023 12:27 PM
To: 'motorclaims@eqinsurance.com.sg' <motorclaims@eqinsurance.com.sg>
Cc: 'billy@moval.com.sg' <billy@moval.com.sg>
Subject: SJR9925J AGAINST SMX1365K DOA 22/03/2023

Dear All,

Kindly assign surveyor and advise on the liability.

Thank you

Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

