

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 27 March 2023 1:37 PM
To: oscar@automotiverepaircentre.com.sg; admin-d; assignments; SUR; Hwang, Shiang Yi
Cc: 'ARC ShuJuan'; raymond@automotiverepaircentre.com.sg; Wong, Seok Hiang Betty
Subject: LKK(veh IN)/nr \ CMTD2301219/SYH | SMP2590A - TP Claim against SMZ2684Y 26.03.23
Attachments: WinZip Compressed Attachments.zip

Without Prejudice

Our Reference: CMTD2301219/SYH
Your Reference: SMP2590A

Dear Oscar,

We acknowledged receipt of your claim documents and have arranged LKK Auto to conduct the survey.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK AUTO**,

Please arrange the named surveyor to conduct the survey for **SMP2590A** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Innovation for Wellbeing

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From: oscar@automotiverepaircentre.com.sg <oscar@automotiverepaircentre.com.sg>

Sent: Monday, March 27, 2023 11:28 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; claimsreport <claimsreport@sompo.com.sg>

Cc: 'ARC ShuJuan' <shujuan@automotiverepaircentre.com.sg>; raymond@automotiverepaircentre.com.sg

Subject: SMP2590A - TP Claim against SMZ2684Y

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Dear Person in-charge,

Our client's vehicle **SMP2590A** wants to make a third party claim against **SMZ2684Y** which is insured by **Sompo Insurance Singapore Pte. Ltd.**

Please find attached GIA report and estimate.

Kindly let us know the Claim officer in-charge for **liability / settlement** of our client's claim.

Vehicle currently in our workshop. Kindly arrange at 38 Woodlands Industrial Park E1

Thank you.

Oscar Pong

Automotive Repair Centre Pte Ltd

38 Woodlands Industrial Park E1

#05-18

Singapore 757700

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