

Meng Yan (LKK Auto)

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Sent: Monday, 27 March 2023 3:53 PM
To: Claims - Motor Survey; Siow Szelin; assignments; admin-d; SUR
Cc: Jason; Teo, Grace; Gnoh, Pau Loong
Subject: RE: AGREED LKK (MC) / PRI / CMTD2301216/GPL - REQUEST FOR PRE- REPAIR INSPECTION FOR SDW 2258S (TP) - DOA: 25.03.2023

Our Reference : **CMTD2301216/GPL**

Your Reference : **SDW2258S**

Dear All

Please note that Third party's vehicle should read as **SDW2258S** instead of SKQ1871B, as mentioned below.

Apologised for the typo error.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Wong, Seok Hiang Betty **On Behalf Of** Claims - Motor Survey

Sent: 27, 03, 2023 3:39 PM

To: 'Siow Szelin' <szelin.siow@fastechauto.com.sg>; LKK AUTO - assignments@lkkauto.com <assignments@lkkauto.com>; LKK AUTO - admin-d@lkkauto.com <admin-d@lkkauto.com>; LKK AUTO - sur@lkkauto.com <sur@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong

<PauLoong.Gnoh@sompo.com.sg>

Subject: AGREED LKK (MC) / PRI / CMTD2301216/GPL - REQUEST FOR PRE- REPAIR INSPECTION FOR SDW 2258S (TP)

- DOA: 25.03.2023

Without Prejudice

Our Reference : **CMTD2301216/GPL**

Your Reference : **SDW2258S**

Dear Szelin

We refer to your email reply and agreed to appoint **Mr Marcus Chua** of **LKK Auto** to survey the above vehicle.

The survey is conducted on a Without Prejudice Basis and Without any Admission of Liability.

Aside to LKK Auto

Please arrange to conduct the survey for **SKQ1871B** on a Without Prejudice and any Admission of Liability Basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Mr Pau Loong**.

Thank you

Best Regards

Betty Wong

Claims Division

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From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: 27, 03, 2023 3:25 PM

To: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>;

Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: RE: PRI / CMTD2301216/GPL - REQEUST FOR PRE- REPAIR INSPECTION FOR SDW 2258S (TP) - DOA: 25.03.2023

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Without Prejudice

Dear Betty,

Please arrange (LKK Auto Consultants – Marcus Chua) to conduct the pre-repair survey.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Sent: Monday, March 27, 2023 15:23

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh,

Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: PRI / CMTD2301216/GPL - REQEUST FOR PRE- REPAIR INSPECTION FOR SDW 2258S (TP) - DOA: 25.03.2023

Our Reference : **CMTD2301216/GPL**

Your Reference : **SDW2258S**

Without Prejudice

EMAIL ONLY

Our Email: motorsurvey@sompo.com.sg

Date: **27/03/2023**

Attention:

M/S FASTECH AUTO PTE LTD

Dear Szelin

ACCIDENT INVOLVING SGJ7103E & SDW2258S (TP) ON 25.03.2023

We refer to your Notice of Accident dated 27.03.23.

Please be informed that **Mr Gnoh Pau Loong** is the handler of this case who can be contacted at 6329 5217/
PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

| Pre-Repair Survey | | |
|-------------------|----------------------|----------------------|
| | Motor Surveyor | Surveyor |
| | FormTeam Consultancy | Frankie Pang |
| | | Chow BoXiong |
| | LKK Auto Consultants | Adrian Ling (East) |
| | | Marcus Chua (East) |
| | | Kenneth Kong (North) |
| | Priority Services | Jimmy Lee |
| | Raleigh Services | Andrew Ow Yong |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you

Best Regards

Betty Wong

Claims Division

D: 6329 5175 | T: 6461 6555

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parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: 27, 03, 2023 11:23 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: REQEUST FOR PRE- REPAIR INSPECTION FOR SDW 2258S DOA: 25.03.2023

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Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SGJ 7103E.](#)

Date of accident: [25/03/2023](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SDW 2258S.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2 days](#) of the notice.

Thank you

Best Regards,
Szelin
Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.