

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Monday, 27 March 2023 2:48 PM  
**To:** Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'; zhewei.kek@transcab.com.sg  
**Subject:** FW: ARRANGE FOR SURVEY SHF564M  
**Attachments:** AXAI-MARS00004122-GIA.pdf

Hi LKK,

\*\*\* Insured has not report.

We will provide our Claims ref no. later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Zhe Wei Kek <zhewei.kek@transcab.com.sg>  
**Sent:** Friday, 24 March 2023 4:44 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** Claims <claims@transcab.com.sg>  
**Subject:** RE: ARRANGE FOR SURVEY SHF564M

Hi Pauline,

Enclosed SAS report FYI please.

Kindly assign LKK to survey our vehicle.

Thank you.

Kek Zhewei  
24/03/2023

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Friday, 24 March 2023 3:07 pm  
**To:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Subject:** RE: ARRANGE FOR SURVEY SHF564M

Dear Zhe Wei,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Zhe Wei Kek <[zhewei.kek@transcab.com.sg](mailto:zhewei.kek@transcab.com.sg)>  
**Sent:** Friday, 24 March 2023 10:57 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: ARRANGE FOR SURVEY SHF564M

DEAR ALL,

Please arrange for survey as below :

SMV3883D – 23/03/2023 at 1425Hrs – SHF564M

Vehicle is currently in our workshop.

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Kek Zhewei  
27/01/2023

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