

Xin Yu (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, April 20, 2023 12:01 PM
To: Xin Yu (LKK Auto)
Subject: RE: ARRANGE FOR SURVEY SHF564M DOA 23/03/2023

CDMPG23000733

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Thursday, 20 April 2023 9:53 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: ARRANGE FOR SURVEY SHF564M DOA 23/03/2023

Dear Pauline,

Please provide us with your claim reference number. Thank you.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, March 27, 2023 3:19 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: ARRANGE FOR SURVEY SHF564M

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, March 27, 2023 2:48 PM

To: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>; zhewei.kek@transcab.com.sg

Subject: FW: ARRANGE FOR SURVEY SHF564M

Hi LKK,

*** Insured has not report.

We will provide our [Claims ref no.](#) later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Sent: Friday, 24 March 2023 4:44 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY SHF564M

Hi Pauline,

Enclosed SAS report FYI please.

Kindly assign LKK to survey our vehicle.

Thank you.

Kek Zhewei
24/03/2023

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 24 March 2023 3:07 pm
To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Subject: RE: ARRANGE FOR SURVEY SHF564M

Dear Zhe Wei,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>
Sent: Friday, 24 March 2023 10:57 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: ARRANGE FOR SURVEY SHF564M

DEAR ALL,

Please arrange for survey as below :

SMV3883D – 23/03/2023 at 1425Hrs – SHF564M

Vehicle is currently in our workshop.

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Kek Zhewei
27/01/2023

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