



YSK AUTO WORKSHOP

1 Kaki Bukit Avenue 6, #01-71 @Autobay Singapore 417883

UEN: 53311047E

28TH April, 2023

Letter Of Demand

ALLIANZ INSURANCE SINGAPORE PTE LTD

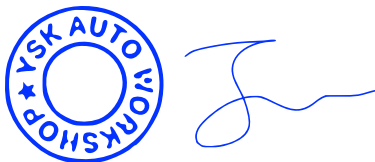
79 ROBINSON ROAD #09-01, SINGAPORE 068897

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle No. : PZ644R
Make Model : SCANIA KIB4X42cc
Accident Date : 22/02/2023 12:00 (SGT)
Location : MEDIA LINK NEAT HQ @ONE NORTH, SINGAPORE

PARTICULAR	AMOUNT
1. Cost Of Repair, Lump Sum	\$8,000.00
2. Loss Of Use, 06 days x \$450 per day	\$2,700.00
3. PRI (02 days x \$450 per day)	\$ 900.00
Total S\$: 11,600.00	

Say Total Singapore Dollars: Eleven Thousand Six Hundred Only



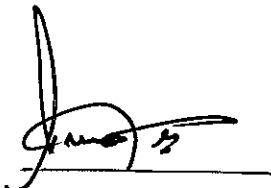
YSK Auto Workshop

LETTER OF AUTHORISATION

To: **YSK AUTO WORKSHOP**

Re: ACCIDENT 22/02/2023 INVOLVING PZ644R & PC3822U
ALONG MediaLink Singapore

1. I/WE the registered owner of vehicle PZ644R hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. I/WE undertake to co-operate fully with **YSK AUTO WORKSHOP** and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP** deem fit for the purpose of third party/own insurance claim.
7. I/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP**.



Signature of Owner

(Company's stamp – if any)



DATE THIS 08 DAY OF 03 2023



Signature of Witness

Name of Witness: TAN SIEW LAN

EzLyna (LKKAUTO)

From: Janet Tan <sltanjanettan@gmail.com>
Sent: Thursday, 1 June 2023 12:54 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: Re: E-VOUCHER / Offer / ACCIDENT VEHICLE NO. PZ644R & PC3822U ON 22/02/2023 12:00 (SGT) ALONG Media Link, Singapore NEAR HQ @ ONE NORTH *** LKK REF: CC4/AIS23003142/Aya3
Attachments: LOA - PZ644R DOA 22.02.2023 (Signed).pdf; YSK UOB BANK details.pdf

Dear Ezlyna,

Enclosed the **Letter of Authorization** and our **Bank details** as per your request to process payment.
Thank you!

Regards,
Janet Tan

On Wed, May 31, 2023 at 11:02 AM EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Janet,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$8,900.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **22-February-2023**.



YSK AUTO WORKSHOP

1 Kaki Bukit Avenue 6, #01-71 @Autobay Singapore 417883

UEN: 53311047E

28TH April, 2023

REPAIR COST

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD #09-01, SINGAPORE 068897

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle No. : PZ644R

Make Model : SCANIA KIB4X42cc

Accident Date : 22/02/2023 12:00 (SGT)

Location : MEDIA LINK NEAT HQ @ONE NORTH, SINGAPORE

PARTICULAR

AMOUNT

Cost Of Repair, Lump Sum

\$8,000.00

Total S\$: 8,000.00

Say Total Singapore Dollars: Eight Thousand Only

YSK Auto Workshop

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

***Kindly provide your company's Bank Details.**

Warmest Regards,

Ezlyna

LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

From: Janet Tan <sltanjanettan@gmail.com>
Sent: Wednesday, May 31, 2023 12:16 AM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: dannysk yeo <dannyskyeo@gmail.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Offer / ACCIDENT VEHICLE NO. PZ644R & PC3822U ON 22/02/2023 12:00 (SGT) ALONG Media Link, Singapore NEAR HQ @ ONE NORTH *** LKK REF: CC4/AIS23003142/Aya3

Dear EzLyna,

Please advise below status, thanks.

Regards,

Janet Tan

On Thu, May 18, 2023 at 12:36 AM Janet Tan <sltanjanettan@gmail.com> wrote:

Dear Ezlyna,

We accepted below, thanks.

1. Cost of Repair	\$ 8,000.00
2. Loss of Use	\$ 900.00
Total	\$ 8,900.00

Regards,

Janet Tan

On Tue, May 16, 2023 at 9:28 AM EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Dear Janet,

We refer to your email below.

We have sent your request to our principal for approval. Unfortunately, our principal is unable to increase LOU further as offer is within benchmark.

Kindly persuade your client to accept it. Thank you.

With warmest regards,

Ezlyna

From: Janet Tan <sltanjanettan@gmail.com>

Sent: Thursday, May 11, 2023 4:07 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Offer / ACCIDENT VEHICLE NO. PZ644R & PC3822U ON 22/02/2023 12:00 (SGT) ALONG Media Link, Singapore NEAR HQ @ ONE NORTH *** LKK REF: CC4/AIS23003142/Aya3

Dear EzLyna,

Please confirm below by return ASAP.

Thank you!

Regards,

Janet Tan

On Tue, May 9, 2023 at 11:57 AM Janet Tan <sltanjanettan@gmail.com> wrote:

Dear Ezlyna,

The Loss of use is too low. Please adjust your offer to \$250 per day & confirm by return, thank you.

Regards,

Janet Tan

On Tue, May 9, 2023 at 11:20 AM EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Without Prejudice

Dear Janet,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

1. Cost of Repair	\$ 8,000.00
2. Loss of Use	\$ 900.00
Total	\$ 8,900.00

Kindly confirm acceptance and E-voucher will follow shortly. Thank you.

With warmest regards,

Ezlyna

From: Janet Tan <sltanjanettan@gmail.com>

Sent: Thursday, May 4, 2023 7:02 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; dannysk yeo <dannyskyeo@gmail.com>

Subject: Re: Re: FW: Re: FW: Re: ACCIDENT VEHICLE NO. PZ644R & PC3822U ON 22/02/2023 12:00 (SGT) ALONG Media Link, Singapore NEAR HQ @ ONE NORTH *** LKK REF: CC4/AIS23003142/Aya3

Dear Ezlyna,

See attached as requested.

Thank you!

Regards,

Janet Tan

On Tue, May 2, 2023 at 3:35 PM EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Dear Janet,

We refer to your email below.

Please furnish Tax Invoice & Letter of Authorisation to us. Thank you.

With warmest regards,

Ezlyna

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, May 2, 2023 11:06 AM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; Janet Tan <sltanjanettan@gmail.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Re: FW: Re: FW: Re: ACCIDENT VEHICLE NO. PZ644R & PC3822U ON 22/02/2023 12:00 (SGT) ALONG Media Link, Singapore NEAR HQ @ ONE NORTH *** LKK REF: CC4/AIS23003142/Aya3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Tuesday, 4 April 2023 2:02 pm
To: jo@tongtar.com
Cc: Admin A
Subject: ACCIDENT INVOLVING PC3822U (ALLIANZ) AND PZ644R AT/ALONG 210 PORTSDOWN ROAD (NO.3 MEDIA LINK) ON 22/02/2023

M/S TONG TAR TRANSPORT SERVICE PTE LTD

Dear Sir/Madam,

You Ref: PC3822U

Our Ref: CC4/AIS23003142/Aya3

ACCIDENT INVOLVING PC3822U (ALLIANZ) AND PZ644R AT/ALONG 210 PORTSDOWN ROAD (NO.3 MEDIA LINK) ON 22/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **PZ644R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me.

Thank you.

*I am working from home from 04.04.2023~12.05. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler




LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Mar 2023 17:24	Clm Dtl Modified	Insured Name: -> TONG TAR TRANSPORT SERVICE PTE LTD. Insured ID: -> 197800 458K. Claimant's Name: -> BIG S'HOLIDAY PTE LTD. Claimant's ID: -> 198800583N.	[A] HOW MEI KWAN
2	27 Mar 2023 17:24	Clm Veh Model Changed	(203892) MITSUBISHI ROSA 3.0 D BE641JRMDEB (A).	[A] HOW MEI KWAN
3	27 Mar 2023 17:24	Clm Created	Reg No: PZ644R. Policy No: SP2002880336. Acct Date: 2023/02/22. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: YSK Auto Workshop (HQ)	[A] HOW MEI KWAN
4	27 Mar 2023 17:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Mar 2023 17:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/05	[A] HOW MEI KWAN
6	27 Mar 2023 17:24	Adj Mandate Set	Approved:5000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Mar 2023 17:24	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
8	02 May 2023 15:48	Adj Mandate Request	Cur.Req:0.00:Liability: 100%. BOLA 22. While turning left, OI side swipe TP parked vehicle. We seek your mandate at \$8,900.00 (claim LOU). TP-Mandate IA had been uploaded in Merimen. Kindly let us have your approval/instruction.	[A] Ezlyna
9	02 May 2023 18:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/04/05	[I] Faiz Rosli
10	02 May 2023 18:23	Adj Mandate Set	Approved:8900.00.	[I] Faiz Rosli

Date From    Date To    Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2938452	27 Mar 2023 17:24:36	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	PZ644R	TONG TAR TRANSPORT SERVICE PTE	xx.xx

