## **Huey Yon (LKKAuto)**

From: Huey Yon (LKKAuto)

Sent:Monday, 10 April 2023 10:34 AMTo:Teo, Grace; Gnoh, Pau LoongCc:Wong, Seok Hiang Betty; SUR

**Subject:** RE: LKK \ CMTD2301147/GPL | Our Ref: YN1322U 230318 Your Ref: SMR1008Z

18.03.23

Attachments: LKKPhotos.pdf; LTA.pdf; YN 1322U-IA.pdf; YN 1322U-Mark estimate.pdf

Dear Pau Loong,

Enclosed herewith preliminary advice of YN 1322U.

Best Regards, Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: <a href="mailto:hueyyon@lkkauto.com">hueyyon@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, March 27, 2023 3:09 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: RE: LKK \ CMTD2301147/GPL | Our Ref: YN1322U 230318 Your Ref: SMR1008Z 18.03.23

Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, March 27, 2023 1:56 PM

**To:** Susan Low <<u>liusbro@ymail.com</u>>; Gnoh, Pau Loong <<u>PauLoong.Gnoh@sompo.com.sg</u>>; admin-d <<u>admin-d@lkkauto.com</u>>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Seok Hiang Betty < betty.wong@sompo.com.sg>

Subject: LKK \ CMTD2301147/GPL | Our Ref: YN1322U 230318 Your Ref: SMR1008Z 18.03.23

Without Prejudice

Our Reference: CMTD2301147/GPL

Your Reference: YN1322U

Dear Susan.

We acknowledged receipt of your client's report.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

As spoken and agreed, we have arranged **LKK AUTO** to conduct the survey.

#### Hi LKK AUTO.

Please arrange the named surveyor to conduct the survey for **YN1322U** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



# Innovation for Wellbeing

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Susan Low < <a href="mailto:liusbro@ymail.com">liusbro@ymail.com</a>>
Sent: Monday, March 27, 2023 8:55 AM

To: Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>; Henry, Irene James < <a href="mailto:irene.henry@sompo.com.sg">irene.henry@sompo.com.sg</a>;

Subject: Our Ref: YN1322U230318 Your Ref: SMR1008Z

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

We refer to our email requested

Kindly arrange

Thank.

Best Regards,

Susan Low M/s Liu's Brother Auto Engineering Workshop No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 Tel: 67411730

---- Forwarded message -----

From: Susan Low < liusbro@ymail.com>

To: Sompo Insurance - Motor Survey Dept <motorsurvey@sompo.com.sg>; Sompo - Henry Irene James

<irene.henry@sompo.com.sg>

Sent: Friday, 24 March 2023 at 05:15:52 pm SGT

Subject: Our Ref: YN1322U230318 Your Ref: SMR1008Z

0We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Vehicle to be surveyed:	YN1322U
3rd Party Insured Vehicle:	SMR1008Z
Date of Accident:	18/03/2023
Location of Accident:	Coleman Road Towards Coleman Lane
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883
	W Kaki bukit singapole 41/805

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly a	arrange
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Thank.

Best Regards,

Susan Low M/s Liu's Brother Auto Engineering Workshop No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 Tel: 67411730

Date of Survey:	
Name of Authorise Surveyor:	