

## Xin Yu (LKK Auto)

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**From:** Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, May 30, 2023 3:26 PM  
**To:** Xin Yu (LKK Auto)  
**Subject:** RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Internal

2023 32006647

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**From:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>  
**Sent:** Tuesday, 30 May 2023 11:04 am  
**To:** Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** [EXT] RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Dear Shanti,

Please provide us with your claim reference number. Thank you.

Best Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315 | email: [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com) / [sur@lkkauto.com](mailto:sur@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, March 27, 2023 10:13 AM  
**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Nisha <[nisha@fazallc.com.sg](mailto:nisha@fazallc.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Ayesha <[ayesha@fazallc.com.sg](mailto:ayesha@fazallc.com.sg)>; Raji <[raji@fazallc.com.sg](mailto:raji@fazallc.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Dear Shanti,

Thank you for the assignment.

Dear All,

Please provide workshop detail.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Saturday, March 25, 2023 7:25 PM  
**To:** Nisha <[nisha@fazallc.com.sg](mailto:nisha@fazallc.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Cc: Ayesha <[ayesha@fazallc.com.sg](mailto:ayesha@fazallc.com.sg)>; Raji <[raji@fazallc.com.sg](mailto:raji@fazallc.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Subject: FW: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Importance: High

Internal

**WITHOUT PREJUDICE**

Your Ref: SLB3124D

Our Ref: SJT9794J

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

**We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).**

**Aside to Nisha Kindly provide us the Address and Contact person's details to conduct survey.**

Please download the documents from this link below (For Survey)

File: SJT9794J(OI).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=7fe9842c-11ba-460a-9709-84dde30bf6c5-82967a141d063a21>

Size: ~ 1 MByte, Download available until: 3/30/2023

Passwords will be sent in a separate email

Best regards,

**Shanti.R**

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | [www.allianz.sg](http://www.allianz.sg)



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Please consider the environment before printing this e-mail.

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**From:** Nisha <[nisha@fazallc.com.sg](mailto:nisha@fazallc.com.sg)>  
**Sent:** Friday, March 24, 2023 12:08 PM  
**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Ayesha <[ayesha@fazallc.com.sg](mailto:ayesha@fazallc.com.sg)>; Raji <[raji@fazallc.com.sg](mailto:raji@fazallc.com.sg)>  
**Subject:** [EXT] NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA  
**Importance:** High

Dear Sirs,

We refer to your email dated 23 March 2023.

Our client will be appointing an independent surveyor - "CL Appraiser Pte Ltd" for this matter.

Thank you.

Warm Regards,

*Nisha*

Legal Executive  
(for and on behalf of Mr Fazal Mohamed)



9 Jalan Kukoh #01-87 Singapore 160009  
T : (65) 6535 2188 | F : (65) 6534 3972

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**From:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Sent:** Thursday, 23 March 2023 6:44 pm  
**To:** Raji <[raji@fazallc.com.sg](mailto:raji@fazallc.com.sg)>  
**Cc:** Ayesha <[ayesha@fazallc.com.sg](mailto:ayesha@fazallc.com.sg)>; Nisha <[nisha@fazallc.com.sg](mailto:nisha@fazallc.com.sg)>; Admin <[admin@fazallc.com.sg](mailto:admin@fazallc.com.sg)>  
**Subject:** FW: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Internal

Your Ref: SLB3124D  
Our Ref: SJT9794J

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Shanti**

Claims & Performance Management Department  
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Raji <[raji@fazallc.com.sg](mailto:raji@fazallc.com.sg)>  
**Sent:** Thursday, March 23, 2023 12:26 PM  
**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Ayesha <[ayesha@fazallc.com.sg](mailto:ayesha@fazallc.com.sg)>; Nisha <[nisha@fazallc.com.sg](mailto:nisha@fazallc.com.sg)>; Admin <[admin@fazallc.com.sg](mailto:admin@fazallc.com.sg)>  
**Subject:** [EXT] RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Dear Sirs,

We refer to your email dated 23 March 2023.

Please find enclosed herewith the GIA of our client.

We did TP Insurer Inquiry instead of obtaining the LTA at this stage, as such please find the same herewith for your attention.

Thank you

Best Regards,

**Raji**

Legal Secretary

on behalf of FAZAL MOHAMED



9 Jalan Kukoh #01-87 Singapore 160009

**T : (65) 6535 2188 | F : (65) 6534 3972**

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**From:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Thursday, 23 March 2023 12:00 am

**To:** Raji <[raji@fazalllc.com.sg](mailto:raji@fazalllc.com.sg)>

**Cc:** Ayesha <[ayesha@fazalllc.com.sg](mailto:ayesha@fazalllc.com.sg)>; Nisha <[nisha@fazalllc.com.sg](mailto:nisha@fazalllc.com.sg)>; Admin <[admin@fazalllc.com.sg](mailto:admin@fazalllc.com.sg)>

**Subject:** FW: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Internal

Dear Sir/Madam

Kindly provide us your client's GIA report and the LTA search.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

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**From:** Raji <[raji@fazalllc.com.sg](mailto:raji@fazalllc.com.sg)>

**Sent:** Wednesday, March 22, 2023 5:26 PM

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Ayesha <[ayesha@fazalllc.com.sg](mailto:ayesha@fazalllc.com.sg)>; Nisha <[nisha@fazalllc.com.sg](mailto:nisha@fazalllc.com.sg)>; Admin <[admin@fazalllc.com.sg](mailto:admin@fazalllc.com.sg)>

**Subject:** [EXT] NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION - YOUR REF: SJT9794J, OUR REF: 99.7280.23.AA

Dear Sirs,

Please find enclose herewith our letter dated 22 March 2023.

Thank you

Best Regards,

**Raji**

Legal Secretary  
on behalf of FAZAL MOHAMED



**9 Jalan Kukoh #01-87 Singapore 160009**  
**T : (65) 6535 2188 | F : (65) 6534 3972**

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