

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Wednesday, 5 April 2023 4:28 PM
To: Clement Chia Cher Yang
Cc: SUR; Azman Abdullah; Katherine Chong; Muhammad Danial Ishak; Andy Ooi Lee Keong; Steven Ong; David Koh Dawei
Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

Dear Clement,

As instructed by our client , please proceed to repair the **insured vehicle SMF 3562P at repair cost Not more than \$40,000.00 on Lump Sum basic or whichever lower (including check items & supplementary). (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Sent: Tuesday, April 4, 2023 3:56 PM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Steven Ong <steven.ong.hl@simedarby.com.sg>; David Koh Dawei <david.koh.dawei@simedarby.com.sg>
Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

Dear Miss Huey,

Please double check with your client on the value of lump sum as initially it was offered at \$41,800.00 and not \$36,600.00.

Thank you.

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint
Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Tuesday, April 4, 2023 3:50 PM
To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Cc: SUR <sur@lkkauto.com>; Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Steven Ong <steven.ong.hl@simedarby.com.sg>; David Koh Dawei <david.koh.dawei@simedarby.com.sg>
Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

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Dear Clement,

As instructed by our client, please proceed to repair the insured vehicle **SMF 3562P** at repair cost not more than **\$36,600.00 on lump sum basic or whichever lower. (Excess: \$0/-)**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Sent: Tuesday, April 4, 2023 3:26 PM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Muhammad Danial Ishak <danial.ishak@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Steven Ong <steven.ong.hl@simedarby.com.sg>; David Koh Dawei <david.koh.dawei@simedarby.com.sg>
Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

Dear Miss Huey,

Any update on lump sum approval?

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint
Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg

From: Clement Chia Cher Yang
Sent: Monday, April 3, 2023 10:09 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Azman Abdullah <azman.abdullah@sime-darby.com.sg>; Katherine Chong <katherine.chong@sime-darby.com.sg>; Muhammad Danial Ishak <danial.ishak@sime-darby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@sime-darby.com.sg>; Steven Ong <steven.ong.hl@sime-darby.com.sg>; David Koh Dawei <david.koh.dawei@sime-darby.com.sg>

Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

Dear Miss Huey,

Please check with ALLIANZ on Lump sum repair approval

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@sime-darby.com.sg
www.sime-darby-motors.com | www.vantageauto.com.sg

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Thursday, March 30, 2023 3:02 PM

To: Clement Chia Cher Yang <clement.chia.cy@sime-darby.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

You don't often get email from hueyyon@lkkauto.com. [Learn why this is important](#)

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Dear Clement,

Any updates as below email?

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Tuesday, March 28, 2023 5:08 PM

To: Clement Chia Cher Yang <clement.chia.cy@sime-darby.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

Dear Clement,

The lump sum \$41,800.00 based on our surveyor marked estimate including check items. subject to insurance approval.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Sent: Tuesday, March 28, 2023 4:42 PM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

Dear Huey Yon,

May I check what is your lump sum repair limit for this case?

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Tuesday, March 28, 2023 3:54 PM
To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: AIS REF: 2023 32006384/JK- SMF3562P - ALLIANZ OD CLAIM,DOA:14.3.23

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Dear Clement,

Kindly check whether your workshop able to repair the vehicle SMF 3562P at repair cost not more than \$48,000.00.
(ALL IN)

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)