

# Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 67412170

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17 April 2023

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

Dear Sirs / Madams,

RE: ACCIDENT INVOLVING VEHICLE(S) CB7463E/SLS4077K PUNGGOL ROAD ESSO STATION ON 22/03/2023

We understand that you are the insurer of vehicle SLS4077K.

I/We wish to inform you that my/our vehicle CB7463E have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from you as follows:

1. Cost of Repair	S\$670.00
2. LTA Search fee	S\$26.75
3. Loss of Rental (S\$100.00 X 3 days)	S\$300.00
4. Total	S\$996.75

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Zero Gravity

## LETTER OF AUTHORITY

ACCIDENT ON: 22/03/2023

INVOLVING VEHICLE(S) NO.: SL54077K / CB7463E

AT/ALONG: Punggol Road Esso Station

I, Chua Ho Seng NRIC No/Co Reg. No.: S10713741 of  
Apt Blk 123B Rivervale Drive #11-145 Singapore 542123

Owner/Driver of motor vehicle registration no: CB7463E insured by

MS Sompo Insurance Singapore Pte Ltd under policy no: D22MTSCB4000071 do hereby authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit Autohub, Singapore 417921, to act as my representative in my claim against my insurance and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s): \_\_\_\_\_ in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions on my behalf concerning the said claim and as such, all future correspondences should be addressed to my repairer.

My repairer is further authorized to receive on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be true and correct.

Date this 25 day of 03 Year 2023

Signature :   
(Company Stamp if applicable)

Full Name : Chua Ho Seng

NRIC No : S10713741

Contact No : (HP) 98381683 (O) - (H) -

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, ZERO GRAVITY (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$670.00 (Repair Cost), S\$200.00 (Loss of Use/Rental), S\$26.75 (Disbursement) for vehicle no. CB 7463E that was damaged pursuant to the accident which occurred on 22/03/2023 (date) PUNGGOL ROAD ESSO STATION (location) involving vehicle no/s SLS 4077K. This is pursuant to the inspection conducted on 28/03/2023 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner CHUA HO SENG (the third party claimant”) of vehicle no. CB 7463E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to CB 7463E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24th (day) of June (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921

Tel: +65 67412845 Fax No: +65 67412170

Email: zero\_gravity@singnet.com.sg

Reg.No.: 52888887X

## FINAL REPAIR BILL

No. : SO-000083

AIG ASIA PACIFIC INSURANCE PTE. LTD

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

Attention: Motor Claim Department

TEL : 64193000

FAX :

Your Ref. : SLS4077K

Vehicle No. : CB7463E

Make & Model : TOYOTA HIACE

Chasis No. : KDH2010145934

Engine No. : 1KD2407265

Accident Date : 22/03/2023

Policy No. : D22MTSCBU000071

Date : 17/04/2023

Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price	Amount
			S\$	S\$
1	Lumpsum	1 X	670.00	670.00

SINGAPORE DOLLAR SIX HUNDRED SEVENTY ONLY

E. & O.E

Total S\$ 670.00

Discount S\$ 0.00

Net Total S\$ 670.00

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Mar 2023 / 17:26:47

Receipt Date/Time : 25 Mar 2023 / 17:26:47

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-230325-001965

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLS4077K				
As at 22 Mar 2023/07:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLS4077K			
	Enquiry Fee	24.77	1.98	26.75
	20230325172535364836			
	<b>Sub-Total</b>	24.77	1.98	26.75
	<b>Total Before Rounding</b>	24.77	1.98	26.75
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			26.75
Paid By				
	518834XXXXXX7004	eNETS Credit Card		26.75
	Total			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 11 April 2023 10:03 AM  
**To:** Sudirmansukimi430@gmail.com  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SLS 4077K AND CB 7463E ON 22/03/2023 07:30  
ALONG/AT PUNGGOL ROAD ESSO STATION

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, March 30, 2023 2:42 PM  
**To:** Sudirmansukimi430@gmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SLS 4077K AND CB 7463E ON 22/03/2023 07:30 ALONG/AT PUNGGOL ROAD  
ESSO STATION

Dear Sirs,

As spoken, we attached here with a list of AIG authorise reporting centres for your necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, March 29, 2023 9:16 AM

**To:** [Sudirmansukimi430@gmail.com](mailto:Sudirmansukimi430@gmail.com)

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING SLS 4077K AND CB 7463E ON 22/03/2023 07:30 ALONG/AT PUNGGOL ROAD ESSO STATION

Our Ref: CC6/AIG23003107/Upa3

AIG Ref: 7593471124SG

**SUDIRMAN BIN SUKIMI**

938 TAMPINES AVENUE 5

#08-153

SINGAPORE 520938

Dear Sirs,

**ACCIDENT INVOLVING SLS 4077K AND CB 7463E ON 22/03/2023 07:30 ALONG/AT PUNGGOL ROAD ESSO STATION**

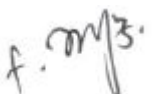
We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong  
Claims

Tel : 6742 3197

Email : [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c.     Claims Manager  
          AIG Asia Pacific Insurance Pte Ltd  
          (Motor Claims Dept)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Mar 2023 11:30	<b>Clm Dtl Modified</b>	Claimant's Name: -> CHUA HO SENG. Claimant's ID: -> S1071374I.	[A] HOW MEI KWAN
2	27 Mar 2023 11:30	<b>Clm Veh Model Changed</b>	(204591) TOYOTA HIACE 3.0 DX DIESEL TBO AT 2WD 3.0 D (A).	[A] HOW MEI KWAN
3	27 Mar 2023 11:30	<b>Clm Created</b>	Reg No: CB7463E. Acct Date: 2023/03/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: SOMPO INSURANCE SINGAPORE PTE. LTD. (HQ). Workshop: Zero Gravity (Kaki Bukit)	[A] HOW MEI KWAN
4	27 Mar 2023 11:30	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Mar 2023 11:30	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/04/05	[A] HOW MEI KWAN
6	27 Mar 2023 11:30	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Mar 2023 11:30	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	27 Mar 2023 11:30	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	27 Mar 2023 11:30	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	27 Mar 2023 11:30	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	05 Apr 2023 09:18	<b>Clm Registration Modified</b>	Acct Time:07:00:00->07:30:00.	[I] AIG OneClaim Integration User
12	23 May 2023 11:17	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	23 May 2023 11:17	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	23 May 2023 11:17	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2014/11/10.	[A] JOANNE LEE KHANG MIN
15	23 May 2023 11:17	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	25 May 2023 08:17	<b>Adj Mandate Request</b>	Cur.Req:996.75:Liability: 100%(B22) *Quantum: \$996.75(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	15 Jun 2023 10:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/04/05	[I] MdNoor, Norsiah
18	15 Jun 2023 10:33	<b>Adj Mandate Set</b>	Approved:996.75.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

[29/03/2023 09:16] HOW MEI KWAN:  
OINR. To send out first letter. (via email only)

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2938023	27 Mar 2023 11:36:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	CB7463E	SLS4077K	11.00
2968217	23 May 2023 11:17:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	CB7463E	SLS4077K	11.00