

**RE: [EXTERNAL] - 2 of 2 ACCIDENT INVOLVING SMV 546 Y & SNB 8278 L on 23/03/2023 ( PRE - REPAIR SURVEY REQUEST )**

Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Fri 24/3/2023 4:16 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear Jacelyn,

Thank you for the assignment.

Repairer arrange on 27.3.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Friday, March 24, 2023 3:36 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims\_rar@bifrostauto.com>; 'Assessment Dept' <assessment\_ral@bifrostauto.com>

**Subject:** RE: [EXTERNAL] - 2 of 2 ACCIDENT INVOLVING SMV 546 Y & SNB 8278 L on 23/03/2023 ( PRE - REPAIR SURVEY REQUEST )

Dear Sir/Mdm,

Please conduct a survey on TP vehicle **SMV 546 Y** and let us have your report urgently.

\*Kindly upload this survey request email to insurlogic (ILP). Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711  
Tel: 6347 6100, Ext – 229

**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
**Sent:** Friday, March 24, 2023 3:12 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Subject:** Re: [EXTERNAL] - 2 of 2 ACCIDENT INVOLVING SMV 546 Y & SNB 8278 L on 23/03/2023 ( PRE - REPAIR SURVEY REQUEST )

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey please.

Thank you.

*Regards,*

PEI JIA  
Motor Claims Department  
Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Fri, 24 Mar 2023 at 10:40, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.\

Thanks!

**KINDLY TAKEN NOTED OUR CLIENT HEVAEN REPORT FOR THIS ACCIDENT.**

Best Regards,

*Jacelyn Loh*



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Sent:** Friday, March 24, 2023 10:06 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Subject:** [EXTERNAL] - 2 of 2 ACCIDENT INVOLVING SMV 546 Y & SNB 8278 L on 23/03/2023 ( PRE - REPAIR SURVEY REQUEST )

WITHOUT PREJUDICE,

Dear Sir / Mdm,

We refer to the above matter.

We represent our client, NUR SHIRHAINI BINTE SARIP to notify you of the aforesaid accident involving our client's vehicle SMV546Y and your insured's vehicle SNB8278L on 23/03/2023 at 1815HRS along BLK 247 TAMPINES ST 21 CARPARK

This serves as a **NOTICE** that we are claiming against SNB8278L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** PEI JIA ( 88547553)

**Contact Email:** [assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)

VEH IN (Date & Time) : 24/03/2023

PRS ARRANGEMENT (Date & Time) : 27/03/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

PEI JIA  
Motor Claims Department  
Tel: 88547553

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