

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 March 2023 5:53 PM
To: Vikneswaran Naidu Ayavoo; Tan Kah Leong; SUR; assignments
Cc: Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; Andre Chow En De; Claims Dept of CTI
Subject: RE: SNM23D202022/C02/SMQ192K/TANKL RE: RE: 3rd party claim SMJ4544P Against SMQ192K

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sg>
Sent: Thursday, March 23, 2023 5:45 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM23D202022/C02/SMQ192K/TANKL RE: RE: 3rd party claim SMJ4544P Against SMQ192K

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Dear Team,

Kindly assigned LKK surveyors as below for the PRS;

Mohammed Rasul Bin Mohd Yunus (LKK)
Mohamad Taufikh Bin Hamid (LKK)

Aside Claim officer,

Kindly advised on the liability before we arrange for the survey.

Vikneswaran Naidu
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4513 • F: +65 6565 1240 • H: +65 9296 9198 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 March 2023 4:48 PM
To: Vikneswaran Naidu Ayavoo (Republic Auto) <vikneswarannaidu.ayavoo@republicauto.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM23D202022/C02/SMQ192K/TANKL RE: RE: 3rd party claim SMJ4544P Against SMQ192K

This email was sent from outside of your organisation

Without Prejudice

Our reference: SNM23D202022/C02/SMQ192K/TANKL
Your reference: SMJ4544P

Dear Sirs / Madam,

ACCIDENT INVOLVING SMQ192K & SMJ4544P on 16/03/2023.

We refer to your email of 23/03/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, March 23, 2023 4:36 PM

To: Vikneswaran Naidu Ayavoo (Republic Auto) <vikneswarannaidu.ayavoo@republicauto.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: RE: SNM23D202022/C02/ SMQ192K/TANKL RE: RE: 3rd party claim SMJ4544P Against SMQ192K

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SMJ4544P soonest possible.

Please contact our claims department Tan Kah Leong 6389 6193 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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