

## Rajes (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 24 March 2023 9:04 AM  
**To:** Lim Igene; Tsl Auto; assignments  
**Cc:** Claims Dept of CTI; Chong Boon Sen; Irene Tay  
**Subject:** RE: SNM23D202165/C02/ GBC1413X/TAYHP - PRE-REPAIR SURVEY/ACCIDENT ON 21 MARCH 2023 INVOLVING VEHICLE NOS. SND5893U, GBC 1413X, SME 5700A AND SMH 1586L  
**Attachments:** NOTICE OF ACCIDENT.pdf

**YOUR REF:** ALL.T2.2300980.IG SND5893U  
**OUR REF:** SNM23D202165/C02/GBC1413X/TAYHP

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey. (**email below refers**)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Lim Igene <igene@axalt.sg>  
**Sent:** Thursday, March 23, 2023 7:41 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tsl Auto <tslautogara@gmail.com>  
**Subject:** RE: SNM23D202165/C02/ GBC1413X/TAYHP - PRE-REPAIR SURVEY/ACCIDENT ON 21 MARCH 2023 INVOLVING VEHICLE NOS. SND5893U, GBC 1413X, SME 5700A AND SMH 1586L

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OUR REF : ALL.T2.2300980.IG  
YOUR REF : GBC 1413X

Dear Sir/Madam

Our client has selected **LKK Auto Consultants Pte Ltd** to conduct the joint pre-repair survey on our client's vehicle **SND 5893U** as a Single Joint Expert ("SJE").

**In compliance with paragraph 2.8 of the State Courts Practice Directions 2021**, please inform the said surveyor to conduct and/or complete the pre-repair survey ("PRS") on our client's vehicle **within 2 working days** from the date of his appointment.

Thanks & Best Regards,

**IGENE**

(For and on behalf of Miss Tan May Yee)

**AXALT LAW LLC**

Advocates & Solicitors  
(UEN No. 202038023M)  
66 Tannery Lane  
#01-04i, Sindo Building  
Singapore 347805  
Tel : 6547 0082  
Fax : 6547 0083  
Email : [igene@axalt.sg](mailto:igene@axalt.sg)

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*Thank you.*

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Thursday, 23 March 2023 3:00 pm

**To:** Lim Igene <[igene@axalt.sg](mailto:igene@axalt.sg)>; [tslautogarage@gmail.com](mailto:tslautogarage@gmail.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM23D202165/C02/ GBC1413X/TAYHP - PRE-REPAIR SURVEY/ACCIDENT ON 21 MARCH 2023 INVOLVING VEHICLE NOS. SND5893U, GBC 1413X, SME 5700A AND SMH 1586L

**WITHOUT PREJUDICE**

**YOUR REF: : SND5893U**

**OUR REF: SNM23D202165/C02/GBC1413X/TAYHP**

Dear Sirs

We refer to your email pertaining of 22 March 2023 at 3.56 pm pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Claims Dept of CTI

**Sent:** Thursday, March 23, 2023 9:39 AM

**To:** 'Lim Igene' <[igene@axalt.sg](mailto:igene@axalt.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** 'tslautogarage@gmail.com' <[tslautogarage@gmail.com](mailto:tslautogarage@gmail.com)>

**Subject:** RE: SNM23D202165/C02/ GBC1413X/TAYHP / RE: PRE-REPAIR SURVEY | ACCIDENT ON 21 MARCH 2023 INVOLVING VEHICLE NOS. SND 5893U, GBC 1413X, SME 5700A AND SMH 1586L

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly conduct PRS SND 5893U soonest possible.

Please contact our claims department Irene Tay the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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