

Shiau Chan (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Friday, 24 March 2023 5:16 PM
To: Shiau Chan (LKKAuto); assignments; SUR
Cc: Wong, Seok Hiang Betty; Teo, Grace
Subject: RE: LKK(veh IN) \ CMTD2301166/GPL | OWN DAMAGE CLAIM FOR SKT5575P 21.03.23

Dear Ms Chan,

Thank you for your email and please proceed to authorise OD repair and kindly note Excess is waived, thank you.

Best Regards
Mr Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, March 24, 2023 4:00 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: RE: LKK(veh IN) \ CMTD2301166/GPL | OWN DAMAGE CLAIM FOR SKT5575P 21.03.23

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SKT 5575P.
The vehicle repair on part by part basis due to no second hand parts available.

Kindly advise on authorisation and excess.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, March 24, 2023 10:28 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: RE: LKK(veh IN) \ CMTD2301166/GPL | OWN DAMAGE CLAIM FOR SKT5575P 21.03.23

Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, March 24, 2023 10:01 AM
To: HanZC <hanzc@smemotor.com.sg>; Pei Ying <peiying@smemotor.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: LKK(veh IN) \ CMTD2301166/GPL | OWN DAMAGE CLAIM FOR SKT5575P 21.03.23

Our Reference : CMTD2301166/GPL
Your Reference: SKT5575P

Dear Han,

We refer to our tele-conversation and have arranged **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange the named surveyor to conduct the motor survey for **SKT5575P** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Mr. Pau Loong** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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From: Claims - Motor Survey
Sent: Thursday, March 23, 2023 8:44 AM
To: Pei Ying <peiying@smemotor.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>
Subject: SUV \ CMTD2301166/GPL | OWN DAMAGE CLAIM FOR SKT5575P 21.03.23

Our Reference : CMTD2301166/GPL
Your Reference: SKT5575P

Dear Pei Ying,

We acknowledged receipt of your claim documents and noted the vehicle is not at your premises.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

Kindly advise us when your client will be leaving the vehicle at your premises for the day and will arrange to conduct the survey.

Aside to Pau Loong,

Please assist on the Excess & Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

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- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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-----Original Message-----

From: Pei Ying <peiyong@smemotor.com.sg>

Sent: Wednesday, March 22, 2023 11:38 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: OWN DAMAGE CLAIM FOR SKT5575P

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Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is currently not in workshop.

Thanks