

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 24 March 2023 10:01 AM
To: HanZC; Pei Ying; Gnoh, Pau Loong; admin-d; assignments; SUR
Cc: Wong, Seok Hiang Betty
Subject: LKK(veh IN) \ CMTD2301166/GPL | OWN DAMAGE CLAIM FOR SKT5575P 21.03.23
Attachments: 3156_001.zip

Our Reference : CMTD2301166/GPL
Your Reference: SKT5575P

Dear Han,

We refer to our tele-conversation and have arranged **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange the named surveyor to conduct the motor survey for **SKT5575P** on Own Damage basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Mr. Pau Loong** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau,

parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Claims - Motor Survey

Sent: Thursday, March 23, 2023 8:44 AM

To: Pei Ying <peiying@smemotor.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Wong, Seok Hiang Betty <betty.wong@sompo.com.sg>

Subject: SUV \ CMTD2301166/GPL | OWN DAMAGE CLAIM FOR SKT5575P 21.03.23

Our Reference : CMTD2301166/GPL

Your Reference: SKT5575P

Dear Pei Ying,

We acknowledged receipt of your claim documents and noted the vehicle is not at your premises.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

Kindly advise us when your client will be leaving the vehicle at your premises for the day and will arrange to conduct the survey.

Aside to Pau Loong,

Please assist on the Excess & Authorisation.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau,

parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

-----Original Message-----

From: Pei Ying <peiying@smemotor.com.sg>

Sent: Wednesday, March 22, 2023 11:38 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: OWN DAMAGE CLAIM FOR SKT5575P

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle. Pls note that the vehicle is currently not in workshop.

Thanks