

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 23 March 2023 4:53 PM  
**To:** Taxis Customer Service; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** RE: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

Hi LKK,

\*\*\* Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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A Munich Re company

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**From:** Taxis Customer Service <taxiscs@stengg.com>

**Sent:** Thursday, 23 March 2023 3:39 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

**Subject:** Re: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

Hi All,

Please appoint LKK to conduct survey.

Thanks.

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Thursday, March 23, 2023 2:14 PM  
**To:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>  
**Subject:** FW: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

**\*\*\* WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING. \*\*\***  
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Dear Sir/Mdm,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>  
**Sent:** Thursday, 23 March 2023 12:50 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>; [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com); [claims@dingautomotive.com](mailto:claims@dingautomotive.com)  
**Subject:** 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

**Without Prejudice**

Dear All ,

Kindly assist to arrange survey for the above mentioned SHB2139R (our insured) claiming against your insured – XE3181E .

Vehicle is in the workshop.

**The workshop location will be at 31 Corporation Road**

Thanks!

With warmest regards,

**Ding Automotive Pte Ltd**

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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**From:** Taxis Customer Service <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>

**Sent:** Monday, March 13, 2023 3:28 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Kelly Ding <[kelly@dingautomotive.com](mailto:kelly@dingautomotive.com)>; [sarah@dingautomotive.com](mailto:sarah@dingautomotive.com) <[sarah@dingautomotive.com](mailto:sarah@dingautomotive.com)>; [claims@dingautomotive.com](mailto:claims@dingautomotive.com) <[claims@dingautomotive.com](mailto:claims@dingautomotive.com)>

**Subject:** 50114927 / OUR INSURED - SHB4891M / TP VEH NUMB : SNB1732M / DOA 12.03.2023 - ARRANGE FOR SURVEY

**Without Prejudice**

Dear All ,

Kindly assist to arrange survey for the above mentioned SHB4891M (our insured) claiming against your insured – SNB1732M .

Vehicle is in the workshop.

**The workshop location will be at 31 Corporation Road**

Thanks!

With warmest regards,

**Ding Automotive Pte Ltd**

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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