

Veron Chen (LKKAUTO)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 4 April 2023 2:20 PM
To: Veron Chen (LKKAUTO)
Subject: RE: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

CDMCG23000703

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 4 April 2023 11:42 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

Dear Pauline,

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, March 23, 2023 5:07 PM

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>

Subject: RE: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 24.3.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, March 23, 2023 4:53 PM

To: Taxis Customer Service <taxiscs@stengg.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>

Subject: RE: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Thursday, 23 March 2023 3:39 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

Hi All,

Please appoint LKK to conduct survey.

Thanks.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, March 23, 2023 2:14 PM

To: Taxis Customer Service <taxiscs@stengg.com>

Subject: FW: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

***** WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING. *****
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Dear Sir/Mdm,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.



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From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Thursday, 23 March 2023 12:50 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Kelly Ding <kelly@dingautomotive.com>; sarah@dingautomotive.com; claims@dingautomotive.com

Subject: 50114949 / OUR INSURED - SHB2139R / TP VEH NUMB : XE3181E / DOA 23.03.2023 - ARRANGE FOR SURVEY

Without Prejudice

Dear All ,

Kindly assist to arrange survey for the above mentioned SHB2139R (our insured) claiming against your insured – XE3181E .

Vehicle is in the workshop.

The workshop location will be at 31 Corporation Road

Thanks!

With warmest regards,

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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From: Taxis Customer Service <taxiscs@stengg.com>

Sent: Monday, March 13, 2023 3:28 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Kelly Ding <kelly@dingautomotive.com>; sarah@dingautomotive.com <sarah@dingautomotive.com>; claims@dingautomotive.com <claims@dingautomotive.com>

Subject: 50114927 / OUR INSURED - SHB4891M / TP VEH NUMB : SNB1732M / DOA 12.03.2023 - ARRANGE FOR SURVEY

Without Prejudice

Dear All ,

Kindly assist to arrange survey for the above mentioned SHB4891M (our insured) claiming against your insured – SNB1732M .

Vehicle is in the workshop.

The workshop location will be at 31 Corporation Road

Thanks!

With warmest regards,

Ding Automotive Pte Ltd

31 Corporation Rd, Singapore 649806

Tel : 9689 1857 / 6265 7130

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