

## Meng Yan (LKK Auto)

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 23 March 2023 4:49 PM  
**To:** raymond@automotiverepaircentre.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto); Ivy Yong  
**Cc:** 'Admin'; Foo Ai Nghoh  
**Subject:** ERGO REF. CDMCG23000702 - SKL849A - TP Claim against GBG6167C

Hi Ivy

Please advise liability on behalf of Ai Nghoh, thank you.

Hi LKK,

\*\*\* Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>  
**Sent:** Thursday, 23 March 2023 3:28 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; oscar@automotiverepaircentre.com.sg  
Subject: RE: SKL849A - TP Claim against GBG6167C

Dear Pauline,

We shall select LKK for the survey arrangement.

Kindly let us know the liability detail soonest possible.

Thank you.

Best Regards,  
Raymond Tan  
**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
**Tel: +65 64688834**  
**Fax: +65 64622278**

---

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Thursday, March 23, 2023 2:57 PM  
**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)  
**Subject:** FW: SKL849A - TP Claim against GBG6167C

Dear Raymond

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg) <[raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg)>  
**Sent:** Thursday, 23 March 2023 2:30 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Cc:** 'Lin Shu Juan' <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>; [oscar@automotiverepaircentre.com.sg](mailto:oscar@automotiverepaircentre.com.sg)  
**Subject:** SKL849A - TP Claim against GBG6167C

Dear Claim Handler in-charge,

Our client's vehicle **SKL849A** wants to make a third party claim against **GBG6167C** which is insured by **Ergo Insurance Pte. Ltd.**

Please see attached Estimate and GIA report.

Please let us know the Claim officer in-charge for **liability / settlement** of my client's claim.

**\*Vehicle SKL849A is NOT in our workshop.** Shall arrange in once confirm liability.

Thank you.

Best Regards,  
Raymond Tan  
**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
**Tel: +65 64688834**  
**Fax: +65 64622278**

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.