

Meng Yan (LKK Auto)

From: Frauleine Khoo <frauleine.khoo@budgetdirect.com.sg>
Sent: Thursday, 23 March 2023 3:51 PM
To: Meng Yan (LKK Auto)
Cc: assignments; admin@ltm.sg
Subject: TPPD survey: Claim ref: C10020997 /CH || OI- SMW9123U (Blue) TP-SNE872H || Est: \$22,053.90 || Lim Tan Motor
Attachments: C10020997 - TP (SNE872H).zip

Hi Meng Yang,

Yes, you are right. There was a video attached on the 20.03.2023, hence assignment did not went though.

Please accept my apologies and kindly assist us further on this survey.

Hi Team,

We would like to request TP survey for SNE872H. TP chose LKK to survey the vehicle.

Workshop information:

Address:



LIM TAN MOTOR PTE LTD 林陈摩摩私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

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Please confirm assignment.

Thank you.

Warmest Regards,

Frauleine Khoo
Admin Executive, Claims

T +65 6989 3696

F +65 6725 0853

E frauleine.khoo@budgetdirect.com.sg

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, March 23, 2023 3:37 PM
To: Frauleine Khoo <frauleine.khoo@budgetdirect.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; admin@ltm.sg
Subject: RE: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Dear Frauleine,

Thank you for the assignment.

Please be informed that we did not receive the assignment on 20.3.23.

Is the email sent on the day with document size exceeded 8MB?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, March 23, 2023 3:31 PM
To: frauleine.khoo@budgetdirect.com; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; admin@ltm.sg
Subject: RE: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Dear Frauline,

Thank you for the assignment.

Please be informed that we did not receive the assignment on 20.3.23.

Is the email sent on the day with document size exceeded 8MB?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin@ltm.sg <admin@ltm.sg>

Sent: Thursday, March 23, 2023 3:08 PM

To: assignments <assignments@lkkauto.com>

Subject: FW: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Mandy@ltm.sg; 'venus' <venus@ltm.sg>

Subject: RE: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Dear All,

Please find the attached above for your kind attention.

TPPD Survey Assignment to LKK on 20.03.2023.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

T +65 6989 3696

F +65 6725 0853

E frauline.khoo@budgetdirect.com.sg

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From: admin@ltm.sg <admin@ltm.sg>
Sent: Thursday, March 23, 2023 12:05 PM
To: Frauleine Khoo <frauleine.khoo@budgetdirect.com.sg>
Cc: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>
Subject: RE: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Dear Frauleine,

LKK did not received your appointment as per my last email to you.

Pls do the necessary asap as I've arranged with client for him to bring in vehicle tomorrow for the survey.

Regards,

Quek Zixiang

Lim Tan Motor Pte Ltd

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From: Meng Yan (LKK Auto) [<mailto:mengyan@lkkauto.com>]

Sent: Thursday, March 23, 2023 11:11 AM

To: 'admin@ltm.sg' <admin@ltm.sg>; assignments <assignments@lkkauto.com>

Subject: RE: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Dear LTM,

We did not receive this assignment from Insurance.

Please send them a reminder.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: admin@ltm.sg <admin@ltm.sg>

Sent: Thursday, March 23, 2023 9:28 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Dear LKK,

Can I confirm if the survey had been confirmed & schedule as per below?

Regards,

Quek Zixiang

Lim Tan Motor Pte Ltd

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From: admin@ltm.sg [<mailto:admin@ltm.sg>]

Sent: Monday, March 20, 2023 12:06 PM

To: 'Claims' <claims@budgetdirect.com.sg>

Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: RE: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

Dear Frauleine,

Kindly pls appoint LKK for the survey.

Pls arrange for survey on **24/03/2023** customer will be bringing in vehicle before **10am**.

Regards,

Quek Zixiang

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From: Claims [<mailto:claims@budgetdirect.com.sg>]

Sent: Monday, March 20, 2023 11:05 AM

To: admin@ltm.sg; Claims <claims@budgetdirect.com.sg>

Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>

Subject: PRI Request on 20.03.2023 || C10020997/CH || Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

WITHOUT PREJUDICE

Dear Sirs,

Please find the list of our proposed surveyors.

1. FTA
2. A-PAC
3. LKK
4. In-house

Kindly let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank you.

Warmest Regards,

Frauline Khoo
Admin Executive, Claims

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F +65 6725 0853

E frauline.khoo@budgetdirect.com.sg



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From: admin@ltm.sg <admin@ltm.sg>
Sent: Monday, 20 March 2023 9:51 am
To: Claims <claims@budgetdirect.com.sg>
Cc: 'Mandy Lim' <Mandy@ltm.sg>; 'venus' <venus@ltm.sg>
Subject: Check Liability - Our Client : SNE 872 H, Your Insured : SMW 9123 U, DOA 10.03.2023

WITHOUT PREJUDICE

Dear Sir/Mdm,

We are assisting our client SNE 872 H, to file a claim against your insured SMW 9123 U, in connection to the above accident.

We hereby now enclosed the GIA report, estimate & video for your necessary action.

Please advised liability before we arrange survey as instructed by our client.

Thank you,

Regards,

Quek Zixiang

Lim Tan Motor Pte Ltd

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