

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 March 2023 10:03 AM
To: PBSP; SUR; assignments
Cc: Jack Ng Guoming; Claims Dept of CTI
Subject: RE: SNM23D202011/C02/ GY247R/LEWLC / RE: REQ FOR DIRECT SETTLEMENT - SJJ7799L & GY247R ON 15 MARCH 2023

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: PBSP <pml-pbsp@simerdarby.com.sg>
Sent: Thursday, March 23, 2023 9:20 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Jack Ng Guoming <jack.ng.guoming@simerdarby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM23D202011/C02/ GY247R/LEWLC / RE: REQ FOR DIRECT SETTLEMENT - SJJ7799L & GY247R ON 15 MARCH 2023

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Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

Mohamad Taufikh Bin Hamid (LKK)

Please kindly assist to advise if your insured had reported the accident and if liability is clear to proceed with Direct Settlement.

Thank you.

Best regards,

Cindy / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 22 March 2023 5:41 pm
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM23D202011/C02/ GY247R/LEWLC / RE: REQ FOR DIRECT SETTLEMENT - SJJ7799L & GY247R ON 15 MARCH 2023

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Without Prejudice

Our reference: SNM23D202011/C02/GY247R/LEWLC
Your reference: SJJ7799L

Dear Sirs / Madam,

ACCIDENT INVOLVING GY247R & SJJ7799L on 15/03/2023.

We refer to your email of 22/03/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 22, 2023 5:13 PM

To: PBSP <pml-pbsp@simeдарby.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Jack Ng Guoming <jack.ng.guoming@simeдарby.com.sg>

Subject: RE: SNM23D202011/C02/ GY247R/LEWLC / RE: REQ FOR DIRECT SETTLEMENT - SJJ7799L & GY247R ON 15 MARCH 2023

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SJJ7799L soonest possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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