

Shiau Chan (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Thursday, 13 July 2023 10:40 AM
To: Seloshinah Sinivasagam
Cc: Shiau Chan (LKKAUTO)
Subject: Re: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A
- OUR REF SLA3986M THIRD PARTY CLAIM

Hi Shinah,

We will be advising our principal a cost of repair P/P \$15,250.60 /- with 13 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Seloshinah Sinivasagam <seloshinah@motorimage.net>
Sent: Thursday, 13 July 2023 9:45 am
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M THIRD PARTY CLAIM

Dear Sir,

Please let us have the confirmation on finalize amount for us to process on further action.

Appreciate your fast response.

Regards,

Shinah

Admin Assistant

Motor Claims Department

MOTOR IMAGE ENTERPRISES PTE LTD

25 Leng Kee Road, Singapore 159097

DID: +65 6703 8104
Email: seloshinah@motorimage.net
Website: www.tanchong.com :: www.subaru.asia

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Saturday, July 1, 2023 3:49 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M
THIRD PARTY CLAIM

WITHOUT PREJUDICE

Dear Rasul,

Our COR computation is attached for your agreement.

COR: \$15,250.60 before GST.

13 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, 30 March 2023 4:09 pm
To: Dennis Leong <dennisleong@motorimage.net>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M
THIRD PARTY CLAIM

Dear Dennis,

Noted with thanks.
We will arrange accordingly.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Leong <dennisleong@motorimage.net>

Sent: Thursday, March 30, 2023 3:52 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Admin A <admin-a@lkkauto.com>

Subject: FW: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M
THIRD PARTY CLAIM

Dear LKK,

Kindly arrange resurvey on tomorrow 31/Mar/2023 and location at 1 sixth Lok Yang Road, S(628099).

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim

Motor Image Enterprises Pte Ltd

25 Leng Kee Road

Singapore 159097

DID: (65) 6703 8164

HP: (65) 9489 9000

Email: dennisleong@motorimage.net

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 23 March 2023 10:20 am

To: Dennis Leong <dennisleong@motorimage.net>; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M
THIRD PARTY CLAIM

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Dennis Leong <dennisleong@motorimage.net>
Sent: Thursday, March 23, 2023 10:08 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M
THIRD PARTY CLAIM

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Without Prejudice

We will like to assign Mohamad Taufikh Bin Hamid (LKK) to conduct pre-repair survey.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 March 2023 9:57 am
To: Dennis Leong <dennisleong@motorimage.net>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM23D202015/C02/SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M
THIRD PARTY CLAIM

Without Prejudice

Our reference: **SNM23D202015/C02/SNH7042A/LEWLC**

Your reference: **SLA3986M**

Dear Sirs / Madam,

ACCIDENT INVOLVING SNH7042A & SLA3986M on 15/03/2023.

We refer to your email of 22/03/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 22, 2023 6:38 PM

To: Dennis Leong <dennisleong@motorimage.net>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: RE: SNM23D202015/C02/ SNH7042A/LEWLC / RE: [EXTERNAL] - YOUR REF: SNH7042A - OUR REF SLA3986M
THIRD PARTY CLAIM

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SLA3986M soonest possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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