

Hsiao Tong (LKKAuto)

From: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>
Sent: Thursday, 23 March 2023 10:34 PM
To: SMRT Customer Relations
Cc: Tan_Chye_Huat_Jason@defence.gov.sg; Hsiao Tong (LKKAuto); EDWIN KANG WEE HUAT (MINDEF); ELTON TAN BOON WOON (MINDEF); SHETH AADIT SACHIN (MINDEF)
Subject: RE: Request for in-vehicle footage of traffic accident of SG5800M
Importance: High

Message Classification: Official Closed

Dear SMRT / Ms Sumadhi Ramasamy,

1. This is Dennis from the SAF(Army) HQ Transport. I'm handling accident claims matters involving military wheel vehicles and civilian vehicles. I will be relieving Mr Ng Yee Zher and will be the main POC liaising officer with your end from now on pertaining to the road traffic incident that occurred on 06 Mar 2023 around 3.40pm involving SG5800M and MID34029.
2. We are formally requesting SMRT assistance in view of the incident for formal investigation for SG5800M in-vehicle footage of the incident for investigation. May I know who can we speak to or write in to discuss on the accident matter and seek copy of view of the incident footage captured from camera available in SG5800M? Please do advise who we can speak to and my contact number at my sign off.
3. I also keep our MINDEF/SAF Appointed Claims Adjuster(LKK Auto Consultant Pte Ltd) in the loop for any required follow up.
4. For your kind understanding and assistance as this case has a urgency. I seek your assistance if any relevant officer can call me back directly at my mobile on this matter.
5. Thank you.

Regards,

DENNIS HO
TA INVESTIGATION WO
HQ TPT/ SAFETY BR
63074511
91763064

From: Yeezher Ng <ngyeezher@gmail.com>
Sent: 23 March, 2023 5:49 PM
To: SMRT Customer Relations <customer_relations@smrt.com.sg>
Cc: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>;

Tan_Chye_Huat_Jason@defence.gov.sg

Subject: Re: Request for in-vehicle footage of traffic accident of SG5800M

Dear Ms Sumadhi Ramasamy,

So sorry for the late reply, the emails are cc'ed in this email and attached as below:

Ho_Aik_Seng_Dennis@defence.gov.sg

Tan_Chye_Huat_Jason@defence.gov.sg

Thanks for your assistance in this matter

Sincerely,
Yee Zher

On Tue, 7 Mar 2023, 2:25 pm SMRT Customer Relations, <customer_relations@smrt.com.sg> wrote:

Our Ref: 2303-01397-01

Dear Mr Ng

Thank you for your email.

We would appreciate if you could forward your request via your corporate email for us to verify your identification with SAF.

We hope to hear from you soon.

Best Regards

Sumadhi Ramasamy (Ms)

SMRT Customer Relations

1800 336 8900 | <https://www.smrt.com.sg/feedback>

From: Yeezher Ng <ngyeezher@gmail.com>
Sent: Tuesday, March 7, 2023 1:46 PM
To: SMRT Customer Relations <customer_relations@smrt.com.sg>
Cc: chtanjason@gmail.com; HO_Aik_Seng_Dennis@defense.gov.sg
Subject: Request for in-vehicle footage of traffic accident of SG5800M

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear SMRT,

I'm 2LT Yee Zher, Plt Comd in Transport Hub West, SAF. I am writing this mail regarding a road traffic incident that occurred on 06 Mar 2023 around 3.40pm involving one of SMRT Buses 172, SG5800M and our military vehicle, MID34029. Would appreciate your assistance in helping us obtain the vehicle footage from SG5800M for further investigations. Thank you for your assistance in this matter.

Regards,

Ng Yee Zher

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