

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 14 July 2023 9:51 AM
To: 'Ivy Yong'
Subject: RE: Ergo ref. CDMCG23000565-001 - Recovery Claim For MID21217// DOA: 06/03/2023 // ERGO Insured: YQ6075J

WITHOUT PREJUDICE

Dear Sirs,

Please be informed that our principal will still pursue the case as liability is down against your insured driver.

Please confirm if Ergo is representing your insured/insured driver to handle the matter. Otherwise, we will proceed the claims directly to your insured/ insured driver.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Monday, May 22, 2023 2:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Ergo ref. CDMCG23000565-001 - Recovery Claim For MID21217// DOA: 06/03/2023 // ERGO Insured: YQ6075J

Without Prejudice

Dear Hsiao Tong,

We refer to the Treasury Collision Agreement.

“If the amount of the damage to neither the Government Vehicle nor the Insured Vehicle exceeds \$500 each party shall bear its own loss, if any, in respect of such damage”.

Regret that we are unable to bear your client’s repair cost.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, 18 May 2023 3:42 pm

To: Ivy Yong <ivy.yong@ergo.com.sg>; chewht@lkkauto.com

Subject: Ergo ref. CDMCG23000565-001 - Recovery Claim For MID21217// DOA: 06/03/2023 // ERGO Insured: YQ6075J

WITHOUT PREJUDICE

Dear Hsiao Tong,

(1) Please DO NOT MAIL us the duplicate hard copy Letter of Demand; and
(2) Please email us a copy of your client's Letter of Authorisation/Warrant to Act and you may disregard our request if you have done so; and
(3) Kindly send us all supporting evidence including but not limited to your client's video evidence, Traffic Police Investigation Result and/or any other supporting documents that may assist in our review of your client's claim without the need of our express request for the same.

- (X) We acknowledge receipt of your Letter of Demand.
() Our Insured has yet to report the accident to us.

(X) We will reply to you on our position **within 8 calendar weeks from today** or within 14 days after the said re-inspection, whichever is later.

Officer In Charge: as copied in this email.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 18 May 2023 10:46 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Recovery Claim For MID21217// DOA: 06/03/2023 // ERGO Insured: YQ6075J

Your Ref: To be advised
LKK Ref: CC2/MIDA23003004/p

Without Prejudice

M/s ERGO INSURANCE PTE LTD

Dear Sirs,

**ACCIDENT INVOLVING MID21217 AND YQ6075J ALONG TELOK PAKU ROAD FROM LOYANG AVE TO NICOLL DRIVE
ON 06/03/2023**

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair MID21217	\$ 130.84
2. Insurance Search Fee	\$ 2.00
TOTAL	\$ 132.84

A copy of the supporting documents is enclosed.

* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your settlement within the next 14 days from this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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