

SHIH CHI FUNG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 14-04-2023

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT.

300 BEACH ROAD

#17-04/07 THE CONCOURSE

Singapore 199535

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SMC 7710 T AND XD 9116 K  
ALONG HAZEL PARK TERRACE ON 17-03-2023

I / We, the owner of Vehicle No. SMC 7710 T which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- |  |   |                      |
|--|---|----------------------|
| 1. Costs of repair                       | - | \$4104.00            |
| 2. Loss-of-Use/Rental fees <u>4 DAYS</u> | - | <del>\$</del> 480.00 |
| 3. Police / GIA report / LTA fees        | - | <del>\$</del> 2.00   |
| 4. Surveyor report fees                  | - |                      |
| 5. Others                                | - |                      |
| Total:                                   |   | <u>\$4586.00</u>     |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SMC 7710 T AND XD 9116 K

ALONG HAZEL PARK TERRACE

ON 17-03-2023

BY THE LETTER OF AUTHORITY, I / We, SHIH CHI FONG

NRIC NO. 50185294 I The owner of Vehicle No. SMC 7710 T

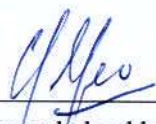
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

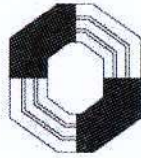
1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 20 (day) 03 (month) 2023 (year)

  
\_\_\_\_\_  
Acknowledged by Owner  
(company stamp if applicable)



## LONPAC INSURANCE BHD

CLAIM NO : 23/23/23/VC05/027147

DATE : 19<sup>th</sup> July 2023

### DISCHARGE VOUCHER

I/We, SHIH CHI FONG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SMC7710T the sum of Singapore Dollar Four Thousand Five Hundred Only (**\$4,500.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMC7710T and XD9116K on 17/03/2023 along/at HAZEL PARK TERRACE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / WAH SAN TRANSPORT SERVICES AND/OR TAN KUA AN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**ALAN'S UNITED AUTO PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 19/7/2023  
.....  
Signature of vehicle owner/Date

SHIH CHI FONG  
.....  
Name of vehicle owner /Date



# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : XD9116K  
Accident Date : 17-Mar-2023  
Our Ref : 023062 (LONPAC) / CHAN

No. : 16474

Date : 14-Apr-2023

PAGE : 1

SHIH CHI FONG  
13 LENTOR PLACE  
Singapore 789000

FINAL REPAIR COST FOR LEXUS IS300 SMC7710T  
=====

To supply spare parts  
To transfer sport rim & balance  
To putty and spray replaced parts  
To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

	-----
	3,800.00
Add 8% GST :	304.00
	-----
Total :	S\$ 4,104.00
	=====

Singapore Dollars Four Thousand One Hundred and  
Four Only


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

XD9116K

Date of Accident

17/03/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**  
Period of Insurance ..... **02/01/2023 - 01/01/2024**  
Requested By ..... **KHONG SHI JIE (ALAN'S UNITE...**  
Requested Date ..... **20/03/2023 13:54**

Payment details

Request Amount: **S\$1.85**  
GST Amount: **S\$0.15**  
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre  
GST Registration No: **M400017735**

## EzLyna (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 13 July 2023 2:21 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: {SEEK MANDATE} / YR REF: 23/23/23/VC05/027147 -RE: VIDEO FOOTAGE /  
ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON  
17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

## Lonpac External - General

## Lonpac External - General

Dear Ezlyna,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, July 13, 2023 11:37 AM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:{SEEK MANDATE} / YR REF: 23/23/23/VC05/027147 -RE: VIDEO FOOTAGE / ARRANGE T. P. SURVEY FOR SMC7710T  
,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

Dear Gerald,

Your Ref: 23/23/23/VC05/027147

We refer to the above matter and your email below.

### **ACCIDENT INVOLVING XD9116K AND SMC7710T ON 17.03.2023**

We have highlighted to your good office on 29/03/2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. Based on TP WS's VF (from non-involved parked vehicle), OI side swipe parked vehicle due to spacing.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ALAN'S UNITED AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,305.77	\$ 4,104.00
2. Loss of Use (4 days x \$120)	\$ 480.00	\$ 400.00 (4 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,787.77</b>	<b>\$ 4,506.00</b>

\*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 12/07/2023 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, April 4, 2023 5:07 PM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** 23/23/23/VC05/027147 -RE: VIDEO FOOTAGE / ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

## Lonpac External - General

Dear Ezlyna,

Please proceed with DS.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Sent:** Tuesday, April 4, 2023 5:03 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: VIDEO FOOTAGE / ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023  
\*\*\* LKK REF: CC4/LPC23002995/ya3

Dear Gerald,

We refer to the above matter.

Please find enclosed herewith the video footage provided by non-involved parked vehicle.

Based on the video footage, we are of the view that liability is down on our insured driver.

Kindly advise if we may proceed DS with TP WS. Thank you.

*\*I am working from home from 04.04.2023~12.05. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, March 28, 2023 5:45 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,



**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, March 23, 2023 9:58 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Subject:** RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

Dear Gerald,

Please see attached accident video. This video footage was given by vehicle pass by there and waiting for the truck to drive pass .

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Wednesday, March 22, 2023 11:58 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 22 March 2023 10:38 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [kennychan@alanutd.com](mailto:kennychan@alanutd.com)

**Subject:** FW: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

## Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to lodge the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>

**Sent:** Wednesday, March 22, 2023 10:15 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

Dear Motor Claims Dept.

Please arrange surveyor to survey our client vehicle SMC7710T for t. p. claim your insured vehicle XD9116K accident on 17-03-2023 thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686