

EzLyna (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 13 July 2023 2:21 PM
To: EzLyna (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: {SEEK MANDATE} / YR REF: 23/23/23/VC05/027147 -RE: VIDEO FOOTAGE /
ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON
17-03-2023 *** LKK REF: CC4/LPC23002995/ya3

Lonpac External - General

Lonpac External - General

Dear Ezlyna,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, July 13, 2023 11:37 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / YR REF: 23/23/23/VC05/027147 -RE: VIDEO FOOTAGE / ARRANGE T. P. SURVEY FOR SMC7710T
,CLAIMING XD9116K ACCIDENT ON 17-03-2023 *** LKK REF: CC4/LPC23002995/ya3

Dear Gerald,

Your Ref: 23/23/23/VC05/027147

We refer to the above matter and your email below.

ACCIDENT INVOLVING XD9116K AND SMC7710T ON 17.03.2023

We have highlighted to your good office on 29/03/2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. Based on TP WS's VF (from non-involved parked vehicle), OI side swipe parked vehicle due to spacing.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ALAN'S UNITED AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,305.77	\$ 4,104.00
2. Loss of Use (4 days x \$120)	\$ 480.00	\$ 400.00 (4 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,787.77	\$ 4,506.00

*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 12/07/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, April 4, 2023 5:07 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: 23/23/23/VC05/027147 -RE: VIDEO FOOTAGE / ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 *** LKK REF: CC4/LPC23002995/ya3

Lonpac External - General

Dear Ezlyna,

Please proceed with DS.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, April 4, 2023 5:03 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: VIDEO FOOTAGE / ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023
*** LKK REF: CC4/LPC23002995/ya3

Dear Gerald,

We refer to the above matter.

Please find enclosed herewith the video footage provided by non-involved parked vehicle.

Based on the video footage, we are of the view that liability is down on our insured driver.

Kindly advise if we may proceed DS with TP WS. Thank you.

**I am working from home from 04.04.2023~12.05. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, March 28, 2023 5:45 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 *** LKK REF: CC4/LPC23002995/ya3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, March 23, 2023 9:58 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 *** LKK REF: CC4/LPC23002995/ya3

Dear Gerald,

Please see attached accident video. This video footage was given by vehicle pass by there and waiting for the truck to drive pass .

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, March 22, 2023 11:58 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 22 March 2023 10:38 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; kennychan@alanutd.com

Subject: FW: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to lodge the report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: kennychan@alanutd.com <kennychan@alanutd.com>

Sent: Wednesday, March 22, 2023 10:15 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

Dear Motor Claims Dept.

Please arrange surveyor to survey our client vehicle SMC7710T for t. p. claim your insured vehicle XD9116K accident on 17-03-2023 thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686