

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 17 April 2023 9:15 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; EzLyna (LKKAuto); Admin A  
**Subject:** RE: OREF: 23/23/23/VC05/027147- RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/Kya3

**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Ezlyna.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Wednesday, March 29, 2023 6:18 AM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** OREF: 23/23/23/VC05/027147- RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

## Lonpac External - General

Dear Mei Kwan,

Please see attached.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, March 28, 2023 5:45 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, March 23, 2023 9:58 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023 \*\*\* LKK REF: CC4/LPC23002995/ya3

Dear Gerald,

Please see attached accident video. This video footage was given by vehicle pass by there and waiting for the truck to drive pass .

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Wednesday, March 22, 2023 11:58 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 22 March 2023 10:38 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [kennychan@alanutd.com](mailto:kennychan@alanutd.com)  
**Subject:** FW: ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

## Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to lodge the report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>  
**Sent:** Wednesday, March 22, 2023 10:15 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ARRANGE T. P. SURVEY FOR SMC7710T ,CLAIMING XD9116K ACCIDENT ON 17-03-2023

Dear Motor Claims Dept.

Please arrange surveyor to survey our client vehicle SMC7710T for t. p. claim your insured vehicle XD9116K accident on 17-03-2023 thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686