

## Xin Yu (LKK Auto)

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**From:** Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>  
**Sent:** Thursday, March 23, 2023 5:51 PM  
**To:** Xin Yu (LKK Auto); Teo, Grace  
**Cc:** SUR  
**Subject:** RE: LKK(23/3) \ CMTD2301151/RUC | OD CASE FOR VEHICLE SLT4613H DOA: 17/03/2023  
POLICY NO. D22MTPV01018158  
**Attachments:** motor-loss-of-use-benefits-claim-form.pdf

Dear Xin Yu

OD excess: waived

Please proceed with OD repairs and liaise with the repairer to finalise repairs.

Based on surveyor's recommendation, the insured is entitled to \$400.00, being 4 days x \$100/day. Kindly note that the Loss of Use benefit is based on contractual terms and not on indemnity basis. The payment for the loss of use benefits will be made directly to the Insured unless specified otherwise in the form. Please ensure that the address and the payee name indicated is accurate. Please advise workshop/Insured to submit the completed form to us via email within thirty (30) days upon completion of repair.

The form is enclosed.

Thank you.

Due to the evolving situation with Covid-19, we are working intermittently from home till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

**Ruth Chua (Ms)**

Claims Division

D: 6329 5153 | T: 6461 6555



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**From:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>  
**Sent:** Thursday, 23 March 2023 5:35 pm  
**To:** Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** LKK(23/3) \ CMTD2301151/RUC | OD CASE FOR VEHICLE SLT4613H DOA: 17/03/2023 POLICY NO. D22MTPV01018158

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Dear Ruth,

Enclosed preliminary revised of vehicle: SLT 4613H

Date of survey: 23/3/2023

Number of days (estimated) : 4 days

Part by Part repair

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

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