Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 22 March 2023 2:07 PM

To: zul@juseq.com.sg; Admin A; admin-d; Mei Kwan (LKKAuto)

Cc: 'Admin'

ERGO REF. CDMPG23000675 - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING Subject:

SLP8552U AND SME6336L ALONG KIM KEAT LINK JUNCTION ON 19.03.2023 @

ABOUT 1715 HOUR

Hi LKK.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: zul@juseq.com.sg <zul@juseq.com.sg> **Sent:** Tuesday, 21 March 2023 4:40 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: claims@juseq.com.sg; admin@sthreeautomotive.com.sg

Subject: RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLP8552U AND SME6336L

ALONG KIM KEAT LINK JUNCTION ON 19.03.2023 @ ABOUT 1715 HOUR

Dear Sirs

Your Ref: SME6336L

Our Ref: JEQ/ 230241 /0323 (S3)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT'S VEHICLE: SLP8552U

We refer to your email of today's date.

We would like to inform that our client is agreeable to the appointment of <u>Mr. Kenneth Kong of LKK Auto Consultants</u> as the single joint expert (SJE) to inspect his vehicle SLP8552U.

Please be advised that our client's vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Preaction Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client's repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by the surveyor, but prior to the commencement of repairs. Hence, please inform the surveyor to communicate with our client's repairers directly.

Further, please also remind the surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

On behalf of Mr. Caleb Tan JusEquity Law Corporation 133 New Bridge Road #10-03 Chinatown Point Singapore 059413

Tel: 6536 9339 Fax: 6536 5368

E-mail: zul@juseq.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Tuesday, March 21, 2023 2:53 PM

To: zul@juseq.com.sg

Subject: FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLP8552U AND SME6336L

ALONG KIM KEAT LINK JUNCTION ON 19.03.2023 @ ABOUT 1715 HOUR

Dear Zul

We would like to conduct a PRI survey, please refer to our list of surveyors:

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg www.ergo.com.sg



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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Monday, 20 March 2023 5:00 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: claims@juseq.com.sg; admin@sthreeautomotive.com.sg

Subject: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SLP8552U AND SME6336L

ALONG KIM KEAT LINK JUNCTION ON 19.03.2023 @ ABOUT 1715 HOUR

Dear Sirs

Your Ref: SME6336L

Our Ref: JEQ/ SLP8552U /0323 (S3)

NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - OUR CLIENTS' / CLIENT'S VEHICLE: SLP8552U

We act for the owner / owners of motor vehicle no. **SLP8552U**.

We are instructed to claim for damages against you in connection with the above accident and copy of our clients' / client's report is attached herewith for your attention.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle no. SLP8552U.

We would like to inform that our clients / client will be sending their / his / her vehicle no. SLP8552U to the workshop as stated below: -

S THREE AUTOMOTIVE RECOVERY PTE LTD

Block 8 Sin Ming Industrial Estate #01-64/66 Singapore 575643

Tel: 6284-1542 & 6284-1575

TAKE NOTICE that you are required to respond to us <u>within 2 working days</u> (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle no. SLP8552U.

We look forward to hearing from you by the stipulated time.

With Regards

Zul

On behalf of Mr. Caleb Tan JusEquity Law Corporation 133 New Bridge Road #10-03 Chinatown Point Singapore 059413 Tel: 6536 9339

Fax: 6536 5368

E-mail: zul@juseq.com.sg

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