

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 30 March 2023 9:48 AM
To: Teo, Grace; assignments; SUR
Cc: Hwang, Shiang Yi
Subject: RE: LKK/AL/MC \ CMTD2301148/SYH | Our Ref: XD5235B230317 Your Ref: YQ303R 17.03.23
Attachments: XD5235B LTA.pdf; XD5235B estimate.pdf; XD5235B IA.pdf

Dear Sir/Madam.

Enclosed herewith preliminary advice of XD 5235B.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, March 22, 2023 1:26 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: RE: LKK/AL/MC \ CMTD2301148/SYH | Our Ref: XD5235B230317 Your Ref: YQ303R 17.03.23

Dear Grace,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 22 March 2023 12:45 PM
To: Susan Low <liusbro@ymail.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: LKK/AL/MC \ CMTD2301148/SYH | Our Ref: XD5235B230317 Your Ref: YQ303R 17.03.23

Without Prejudice

Dear Susan,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling/ Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Adrian/ Mr. Marcus Chua** to survey for **XD5235B** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Susan Low <liusbro@ymail.com>

Sent: Wednesday, March 22, 2023 11:54 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2301148/SYH | Our Ref: XD5235B230317 Your Ref: YQ303R 17.03.23

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We did like to chose as follow

LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730

On Wednesday, 22 March 2023 at 11:27:14 am SGT, Claims - Motor Survey <motorsurvey@sompo.com.sg> wrote:

Our Reference: CMTD2301148/SYH
Your Reference: XD5235B

Date: 22/03/2023

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S Liu's Brother Auto Engineering Workshop

Dear Susan,

ACCIDENT INVOLVING YQ303R & XD5235B ON 17.03.23

We refer to your Notice of Accident dated 22/03/2023.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Susan Low <liusbro@ymail.com>
Sent: Wednesday, March 22, 2023 9:19 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Our Ref: XD5235B230317 Your Ref: YQ303R

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Vehicle to be surveyed:	XD5235B
3rd Party Insured Vehicle:	YQ303R
Date of Accident:	17/03/2023
Location of Accident:	Tagore Industrial Avenue
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

Date of Survey:	
Name of Authorise Surveyor:	