

Shiau Chan (LKKAuto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 10 April 2023 2:49 PM
To: Shiau Chan (LKKAuto); assignments; SUR
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: Accident Involving SLL 2195 C & SG 3013 G On 16.03.2023.

Dear Shiau Chan,

Our ref no is BUS/03/23/5028.

Thanks & Regards
Hua Yen

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 10 April 2023 2:18 pm
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: Accident Involving SLL 2195 C & SG 3013 G On 16.03.2023.

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sir/Madam,

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, March 22, 2023 11:33 AM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: Accident Involving SLL 2195 C & SG 3013 G On 16.03.2023.

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 22 March 2023 10:01 AM
To: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: Accident Involving SLL 2195 C & SG 3013 G On 16.03.2023.

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLL2195C
Insured: SG3013G
Workshop: CHING MOTOR REPAIR SHOP

Thank you.

Regards,

Hua Yen

From: Susan Fion <chingmotorrepair@gmail.com>
Sent: Tuesday, 21 March 2023 4:27 pm
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Subject: Re: Accident Involving SLL 2195 C & SG 3013 G On 16.03.2023.

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Hi Karen,

Our workshop is Ching Motor Repair Shop at Blk 176 Sin Ming AutoCare, #02-08 Sin Ming Drive, S575721.

Kindly contact Susan at hp 91004390 should you have any queries.

Regards
Susan (Hp 91004390)

CHING MOTOR REPAIR SHOP

On Tue, Mar 21, 2023 at 3:12 PM Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg> wrote:

WITHOUT PREJUDICE

Dear Susan,

We would like to inform you that our bus driver has not reported the matter.

We are currently looking into the matter and will revert to you in due course. Thanks.

Best Regards,

Karen Chan

Claims Department

Tel: 6556 3523

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 21 March 2023 2:49 pm
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Subject: FW: Accident Involving SLL 2195 C & SG 3013 G On 16.03.2023.

From: Susan Fion <chingmotorrepair@gmail.com>
Sent: Tuesday, 21 March 2023 12:55 pm
To: MTPRI <MTPRI@smrt.com.sg>
Subject: Accident Involving SLL 2195 C & SG 3013 G On 16.03.2023.

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Officer Incharge,

1. Our client's GIA (SLL 2195 C)

2. Accident video footage

Kindly advise us on the liability upon receipt of the above document.

We shall arrange a survey using your panel surveyor after being informed of the liability.

You may contact Susan at HP: 91004390 for all survey matters.

Thank you & Best Regards

Susan Lim (Hp 91004390)

CHING MOTOR REPAIR SHOP