

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 29 March 2023 3:41 PM
To: SUR; gerald@almsm.com.sg
Cc: meili@almsm.com.sg
Subject: RE: LKK \ CMTD2301150/RUC | Request to register OD Claim GBF9699U Nissan NV200 - Acc on 20/03/2023 00:30

Dear Gerald,

As instructed by our client , please proceed to repair the **insured vehicle GBF 9699U. Lump Sum repair.(Excess \$2500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: There is no LOU available under the Policy.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 22 March 2023 9:43 AM
To: gerald@almsm.com.sg; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MeiLi Tan - Ah Lim Motor @ Sin Ming <meili@almsm.com.sg>
Subject: LKK \ CMTD2301150/RUC | Request to register OD Claim GBF9699U Nissan NV200 - Acc on 20/03/2023 00:30

Our Reference: CMTD2301150/RUC

Your Reference: GBF9699U

Dear Gerald,

We acknowledged receipt of your claim documents and have arranged **LKK Auto** to conduct the survey.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

Hi **LKK Auto**,

Please arrange the named surveyors to conduct the motor survey for **GBF9699U** on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, **Ms. Ruth** for Authorisation.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

- For motor surveys, you can send your emails to motorsurvey@sompo.com.sg
- For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



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From: gerald@almsm.com.sg <gerald@almsm.com.sg>

Sent: Tuesday, March 21, 2023 4:07 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: MeiLi Tan - Ah Lim Motor @ Sin Ming <meili@almsm.com.sg>

Subject: Request to register OD Claim GBF9699U Nissan NV200 - Acc on 20/03/2023 00:30

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Dear Motor Claims Team,

Kindly assist to register the insured's OD claim and arrange for the survey as soon as possible. The vehicle is at our workshop at Sin Ming.

Thank You

Regards,

Gerald - (Sin Ming)
176 Sin Ming Drive
#05-12 Sin Ming Autocare
Singapore 575721
Tel: 6456 3637 Fax: 6456 3686