Shiau Chan (LKKAuto) From: Shiau Chan (LKKAuto) Sent: Wednesday, 29 March 2023 11:23 AM 'Claims Assistance - AVANTAGE VAG' To: Cc: SUR **Subject:** RE: OD Claim (Allianz Ins) SGL7106L Dear Eric, As instructed by our client, please proceed to repair the insured vehicle SGL 7106L at repair cost on part by part basis (Excess \$500/-). If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection. All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair. *Our client reserve their rights **not to pay** if there is no valid approval obtained before repair. Best Regards, Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Shiau Chan (LKKAuto) Sent: Tuesday, March 28, 2023 11:48 AM To: Claims Assistance - AVANTAGE VAG <claims@vag.sg> Subject: RE: OD Claim (Allianz Ins) SGL7106L Dear Eric, Please be informed that we are pending for our principle approval. Once approve, we will send you an email. Best Regards, Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Claims Assistance - AVANTAGE VAG < claims@vag.sg> Sent: Tuesday, March 28, 2023 11:34 AM To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com> Subject: OD Claim (Allianz Ins) SGL7106L Hi Shiau, Please assist to check the above vehicle status of authorise repair?

With warmest regards,

Eric

Motor Claim Dept

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NORTH Service & Accident Reporting Centre 160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

EAST Service & Accident Reporting Centre 8 Kaki Bukit Ave 4, #02-11 Premier@Kaki Bukit, Singapore 415875

CARCRAFTERS Spray Paint, Grooming & Accident Repair Centre 48 Toh Guan Road East, #05-155 Enterprise Hub, Singapore 608586

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