

## Meng Yan (LKK Auto)

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**From:** Gim Chye TAY (SCDF) <TAY\_Gim\_Chye@scdf.gov.sg>  
**Sent:** Wednesday, 22 March 2023 8:54 AM  
**To:** Meng Yan (LKK Auto); Olivia Lau (LKKAuto)  
**Cc:** HD Perfect Autowork  
**Subject:** RE: FW: SJZ2249G (Pre-Inspection) / Your Vehicle : QX1865L | DOA : 19/03/2023  
SCDF Ref 2023 - 34

Dear Olivia and Yan,

Please liaise with the workshop to conduct survey, thank you.

Cc: Irene, may I have a copy of the accident and gia reports, thank you.

Yours sincerely,

**Ralf Tay Gim Chye**

*Accident Claims Officer*

*Logistics Department*

**Singapore Civil Defence Force**

91 Ubi Avenue 4, Singapore 408827

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HP : +65 9743 5954



**Singapore Civil Defence Force** [W SCDF.gov.sg](https://www.scdf.gov.sg) [FB fb.com/SCDFpage](https://www.facebook.com/SCDFpage) [IG Instagram.com/mySCDF](https://www.instagram.com/mySCDF)

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Tuesday, 21 March 2023 5:31 pm  
**To:** Gim Chye TAY (SCDF) <TAY\_Gim\_Chye@scdf.gov.sg>  
**Cc:** Cui Fen ENG (SPF) <ENG\_Cui\_Fen@spf.gov.sg>; Lai Kuen LUI (SPF) <LUI\_Lai\_Kuen@spf.gov.sg>; SPF LOGS ACS (SPF) <SPF\_LOGS\_ACS@spf.gov.sg>  
**Subject:** Re: FW: SJZ2249G (Pre-Inspection) / Your Vehicle : QX1865L | DOA : 19/03/2023

Dear Mr. Tay,

We refer to the above matter of our request of pre-inspection for vehicle SJZ2249G dated 20/03/2023.

Till date, we have yet to receive any reply from your side.

We appreciate your kind assistance in arranging the pre-inspection of this said vehicle SJZ5549G.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Mar 21, 2023 at 11:47 AM HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)> wrote:

Dear Mr. Tay,

We enclosed our client's (SJZ2249G) GIA Report for your kind attention.

Kindly update the status of the survey for vehicle SJZ2249G.

The vehicle is in our workshop and ready for survey.

We are looking forward to hearing from you soon.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

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On Mon, Mar 20, 2023 at 4:56 PM SPF LOGS ACS (SPF) <[SPF\\_LOGS\\_ACS@spf.gov.sg](mailto:SPF_LOGS_ACS@spf.gov.sg)> wrote:

Dear Irene,

The vehicle QX1865L belongs to SCDF.

We have forwarded the matter to SCDF personnel, Mr Tay Gim Chye.

Cc: Ralph, fyn, pls.

*Best Regards,*

*Hafizul Farhan Bin Rahmat*

*Assistant Logistics Support Officer*

*Corporate Services Division / Police Logistics Department*



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**From:** HD Perfect Autowork <>

**Sent:** Monday, 20 March 2023 12:25 pm

**To:** SPF LOGS ACS (SPF) <[SPF\\_LOGS\\_ACS@spf.gov.sg](mailto:SPF_LOGS_ACS@spf.gov.sg)>

**Subject:** SJ22249G (Pre-Inspection) / Your Vehicle : QX1865L | DOA : 19/03/2023

Dear Sir / Madam,

We are instructed by **He QingBao** to notify you of a road traffic accident on **19/03/2023** at about **17:40 hours** at/along **Bukit Timah Road** involving our client's/customer's vehicle registration number **SJZ2249G** and vehicle registration number **QX1865L** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

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