

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Friday, March 24, 2023 6:55 PM
To: claims@premiumauto.com.sg; Rajes (LKK Auto); assignments
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear Siti/Tony,

As instructed by our client , please proceed to repair the **insured vehicle SNF 9574D. (Excess \$3,000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, March 22, 2023 1:33 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear Rajes,

Attached above is the Certificate of Insurance for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, 22 March 2023 12:29 PM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear All,

Please provide certificate of insurance.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, March 22, 2023 8:46 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Note vehicle in.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 20 March 2023 3:13 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear En Qi,

Noted, appointment confirmed.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 20 March 2023 2:44 PM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear LKK,

We would like to arrange for survey on 21/3/2023 @10.30am. 55 Ubi Road 1. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Information aapl <info@aaplpro.com>

Sent: Monday, 20 March 2023 11:03 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Bokhari Makrob <bokhari@aaplpro.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Hi George,

Noted for the document.

Thank you.

Jasmine Au

Admin Executive



2 Sims Close

#06-14 Gemini @ Sims

Singapore 387298

Tel: +65 6747 2822

Fax: +65 6747 0070

APPRAISALS ASSOCIATES PTE. LTD. Company registration 201707686W

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From: [Claims](#)

Sent: Monday, 20 March 2023 11:01 am

To: [Information aapl](#)

Cc: [Bokhari Makrob](#); 'Claims'

Subject: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear Jasmine,

Please find the attached CI for your reference.

Thank you

Best regards,
George Wong
Claims advisor

◆ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

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From: Information aapl <info@aaplpro.com>

Sent: Wednesday, 15 March 2023 2:56 pm

To: Claims <claims@premiumauto.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>; Bokhari Makrob <bokhari@aaplpro.com>

Subject: RE: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Hi George,

Noted for your email.

Please assist to let us know when the vehicle is ready for survey.

Thank you.

Jasmine Au
Admin Executive



2 Sims Close

#06-14 Gemini @ Sims
Singapore 387298
Tel: +65 6747 2822
Fax: +65 6747 0070

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From: [Claims](#)

Sent: Wednesday, 15 March 2023 2:34 pm

To: [Information aapl](#)

Cc: 'Claims'

Subject: OWN DAMAGE CLAIM (AIG) FOR SNF 9574 D DOA 11/3/2023

Dear AAPL,

Kindly register own policy claim for above mentioned vehicle.

Attached is the GIA report for your reference.

We will send you the repair estimate once is available.

Car survey to TBC.

Best regards,
George Wong
Claims advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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p. +65 6366 2323 d. 66900293

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