

Our Ref : SNG8358M / TP#1982  
Your Ref : SMG1268Y / CC6/AIG23002922/Kya3

**WITHOUT PREJUDICE**

Date : 04th May 2023

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNG8358M & SMG1268Y ON 16/03/2023  
ALONG COLLYER QUAY TOWARDS SHENTON WAY**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	3,672.00	
- Loss of Use	S\$	400.00	(\$100.00 X 04 Days)
- LTA / GIA Search Fee	S\$	2.00	
<b>Grand Total</b>	<b>S\$</b>	<b><u>4,074.00</u></b>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

**OPTIMA WERKZ PTE LTD**

Encl.

*This is a computer generated printout and no signature is required.*

## AUTHORISATION TO ACT

I/We, LUMENS PTE LTD ("the third party claimant") of  
BLK 22 SIN MING LANE #01-75 MIDVIEW CITY S(573969) (address), owner of  
SN68358M (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. SN68358M that was damaged pursuant to the accident  
which occurred on 16/03/2023 (date) along OLLIVER QUAY TOWARDS STENTON  
WAY (location) involving vehicle no/s SN61268Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 16 (day) of MARCH (month) 20 23 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,672.00** (Repair Cost), **S\$400.00** (Loss of Use/~~Rental~~), **S\$2.00** (Disbursement) for vehicle no. **SNG8358M** that was damaged pursuant to the accident which occurred on **16/03/2023** (date) along **COLLYER QUAY** involving vehicle no/s **SMG1268Y**. This is pursuant to the inspection conducted on **21/03/2023** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** (the third party claimant") of vehicle no. **SNG8358M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNG8358M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 07 (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322202233  
INVOICE DATE : 21/04/2023  
REF : TP#1982  
VEH NO. : SNG8358M  
MAKE : TOYOTA  
MODEL : PRIUS PLUS (A)  
CURRENT MILEAGE:  
ADVISOR : SIMON KOH  
TERMS : COD  
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	3,400.00	3,400.00

Remarks: DOA: 16/03/2023 @ 08:50HRS

CLAIMANT: LUMENS PTE LTD / MOHAMMAD ALI BIN ABDULLAH

TP VEHICLE: SMG1268Y

Singapore Dollars: Three Thousand Six Hundred Seventy-Two Only

SUB TOTAL SGD 3,400.00

GST 8.00% SGD 272.00

TOTAL SGD 3,672.00

OUTSTANDING SGD 3,672.00

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	3,400.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.:0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMG1268Y

Date of Accident

16/03/2023 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **05/12/2022 - 04/12/2023**Requested By ..... **KAITLYN CHIO (OPTIMA WERK...**Requested Date ..... **20/03/2023 14:56**

## Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 23 March 2023 11:06 AM  
**To:** mattia.rauzi@gmail.com; liujin0502@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMG1268Y (AIG) AND SNG8358M AT/ALONG COLLYER QUAY ON 16/03/2023

Dear Rauzi Mattia & Liu Jin,

### **ACCIDENT INVOLVING SMG1268Y (AIG) AND SNG8358M AT/ALONG COLLYER QUAY ON 16/03/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNG8358M** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler






**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Mar 2023 19:42	<b>Clm Dtl Modified</b>	Claimant's Name: -> LUMENS AUTO PTE LTD. Claimant's ID: -> 20142696 1K.	[A] HOW MEI KWAN
2	21 Mar 2023 19:42	<b>Clm Veh Model Changed</b>	(207699) TOYOTA PRIUS 1.8 PLUS (A).	[A] HOW MEI KWAN
3	21 Mar 2023 19:42	<b>Clm Created</b>	Reg No: SNG8358M, Acct Date: 2023/03/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	21 Mar 2023 19:42	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Mar 2023 19:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/03/30	[A] HOW MEI KWAN
6	21 Mar 2023 19:42	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Mar 2023 19:42	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	21 Mar 2023 19:42	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	21 Mar 2023 19:44	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	21 Mar 2023 19:44	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	23 Mar 2023 10:57	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
12	23 Mar 2023 10:57	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
13	28 Jun 2023 10:14	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	28 Jun 2023 10:14	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	28 Jun 2023 10:14	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2022/09/07.	[A] JOANNE LEE KHANG MIN
16	28 Jun 2023 10:14	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	06 Jul 2023 08:04	<b>Adj Mandate Request</b>	Cur.Req:4074.00:Liability: 100% (BOLA 15) *Quantum: \$4,074.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
18	18 Jul 2023 15:48	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/03/30. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
19	18 Jul 2023 15:48	<b>Adj Mandate Set</b>	Approved:4074.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From    
 Date To    
 Audit Type  

## ACTIVITY

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2935398	22 Mar 2023 08:59:06	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNG8358M	Toh, Yuslinda	xx.xx
2935399	22 Mar 2023 08:59:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNG8358M	Toh, Yuslinda	xx.xx
2935878	22 Mar 2023 15:13:19	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNG8358M	SMG1268Y	11.00
2988131	28 Jun 2023 10:14:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNG8358M	SMG1268Y	11.00