

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 3 May 2023 4:32 PM  
**To:** Chew, Yvonne; EzLyna (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: YR REF: 6594513600SG / OUR REF:CC6/AIG23002920/ya3 -SDR988H / DOA:18.03.2023  
**Attachments:** AIG LKK INVOICE AC2302767.pdf

Dear Yvonne,

Please see attached our invoice. Case has been cancelled in Merimen.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chew, Yvonne <Yvonne.Chew@aig.com>  
**Sent:** Wednesday, May 3, 2023 2:42 PM  
**To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: YR REF: 6594513600SG / OUR REF:CC6/AIG23002920/ya3 -SDR988H / DOA:18.03.2023

Dear Ezlyna,

Message well noted.

Thank you.

**Yvonne Chew**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 6419-1881

[www.AIG.sg](http://www.AIG.sg)

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Sent:** Wednesday, 3 May 2023 2:29 pm  
**To:** Chew, Yvonne <[Yvonne.Chew@aig.com](mailto:Yvonne.Chew@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: YR REF: 6594513600SG / OUR REF:CC6/AIG23002920/ya3 -SDR988H / DOA:18.03.2023

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Dear Yvonne,

We have called TP WS. According to Ms Anysia (Person in Charge of Hock Wah Motor workshop), their client has repaired his vehicle without arrange PRI on his own cost on 04.04.2023. In addition, Ms Anysia told us TP also told her that he was unable to obtain video footage from the property. Hence we will proceed to close this file.

Thank you.

With warmest regards,  
Ezlyna

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**From:** Chew, Yvonne <[Yvonne.Chew@aig.com](mailto:Yvonne.Chew@aig.com)>  
**Sent:** Tuesday, April 11, 2023 1:54 PM  
**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: YR REF: 6594513600SG / OUR REF:CC6/AIG23002920/ya3 -SDR988H / DOA:18.03.2023

Dear Ezlyna,

Please proceed to reject the claim.

Thank you.

**Yvonne Chew**  
Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 6419-1881  
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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Sent:** Tuesday, 11 April 2023 11:04 am  
**To:** Chew, Yvonne <[Yvonne.Chew@aig.com](mailto:Yvonne.Chew@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] YR REF: 6594513600SG / OUR REF:CC6/AIG23002920/ya3 -SDR988H / DOA:18.03.2023

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Dear Yvonne,

We refer to the above matter.

We have called & communicate with OI – Mr Joel Tan. According to him, both of the parties meet up at the hotel right after the accident. While OI tried to download his video footage – been a while for downloading, TP told OI that he has no time to wait for it & left. OI told me he knew that TP has encroached into his lane & it has confirmed by viewing the video footage. We told OI that we have received third party claim. OI told us that he is not at fault and in fact has stopped his vehicle before any collision.

We have email OI (uploaded in Merimen).

We are seeking your approval to reject third party claim. Kindly advise. Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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