

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Tuesday, 21 March 2023 4:24 PM
To: accident.2ndauto@gmail.com; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: ERGO REF. CDMCG23000670 - NOTICE OF ACCIDENT: ACCIDENT INVOLVING SJJ 3869 U & GBC 875 C ON 18 MARCH 2023

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: 2ND AUTO <accident.2ndauto@gmail.com>
Sent: Monday, 20 March 2023 3:03 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SJJ 3869 U & GBC 875 C ON 18 MARCH 2023

Hi,

Please proceed with LKK.

Thank you,
Mr Ng
98370300

On Mon, 20 Mar 2023, 13:50 ERGO Insurance Pte. Ltd. (Claims Department), <claims@ergo.com.sg> wrote:

Dear Mr Ng

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg





Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: 2ND AUTO <accident.2ndauto@gmail.com>

Sent: Saturday, 18 March 2023 2:26 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SJJ 3869 U & GBC 875 C ON 18 MARCH 2023

Your Ref:

Our Ref: SJJ 3869 U

18 March 2023

ERGO Insurance Pte. Ltd

8 Temasek Boulevard

#04-01

Suntec Tower Three

Singapore 038988

PROPERTY CLAIM (WITHOUT PREJUDICE TO : ANY PERSONAL INJURY CLAIMS)

Attn: Claims Department

Via Email

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING SJJ 3869 U & GBC 875 C ON 17 MARCH 2023

We are instructed to notify you of a road traffic accident on **17 MARCH 2023** at about **2030H** at **LOWER DELTA FLYOVER** involving our client's vehicle registration number **SJJ 3869 U** and vehicle registration number **GBC 875 C** by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **20 March 2023 (Tuesday), 1300H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance with the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is accident.2ndauto@gmail.com

Thank you and we hope to hear from you soonest.

Thank you,

Mr Ng

98370300

2ND Auto Pte Ltd

13 Kaki Bukit Road 4 #01-05 S417807 / 15 Kaki Bukit Road 4 #01-53 S417808

accident.2ndauto@gmail.com

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.