### EzLyna (LKKAuto)

**Sent:** Tuesday, 4 July 2023 10:47 am **To:** EzLyna (LKKAuto); MT\_Claim\_SG

Cc: Admin A

**Subject:** RE: {SEEK MANDATE} / OREF 22/23/23/VP05/027141: TP Claim SLA3020A & SGU59M

on 18.03.2023 \*\*\* LKK ref: CC4/LPC23002913/ya3

### Lonpac External - General

### Lonpac External - General

Dear Ezlyna,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, July 4, 2023 9:32 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / OREF 22/23/23/VP05/027141: TP Claim SLA3020A & SGU59M on 18.03.2023 \*\*\* LKK

ref: CC4/LPC23002913/ya3

Dear Gerald,

Your Ref: 22/23/23/VP05/027141

We refer to the above matter and your email below.

#### ACCIDENT INVOLVING SGU59M AND SLA3020A ON 18.03.2023

We have highlighted to your good office on 21.03.2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer Modern Automotive Pte Ltd is as follows: -

	Claimed	Revised Amount
	Amount	
1. Cost of Repair (w/GST)	\$ 11,766.32	\$ 6,588.00 (L/Sum) w/GST
2. Loss of Rental (11 days x \$120)	\$ 1,320.00	\$ 1,100.00 (11 days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,088.32	<u>\$ 7,690.00</u>

<sup>\*9</sup> days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2023 is only for mandate purpose.

#### The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, March 23, 2023 9:14 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; EzLyna (LKKAuto) <<u>ezlyna@lkkauto.com</u>>; Admin A <<u>admin-</u>

a@lkkauto.com>

Subject: OREF 22/23/23/VP05/027141: TP Claim SLA3020A & SGU59M on 18.03.2023 \*\*\* LKK ref:

CC4/LPC23002913/ya3

### Lonpac External - General

Dear Mei Kwan,

Attached copy of insured report.

#### Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, March 22, 2023 11:31 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

**Subject:** RE: TP Claim SLA3020A & SGU59M on 18.03.2023 \*\*\* LKK ref: CC4/LPC23002913/ya3

Dear Gerald,

Apologies for the wrong attachment sent. Please see attached accident scene photos. No video footage for this case.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Wednesday, 22 March 2023 7:49 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT\_Claim\_SG < <mt\_claim@lonpac.com >; EzLyna (LKKAuto) < ezlyna@lkkauto.com >; Admin A < admin-

a@lkkauto.com>

Subject: RE: TP Claim SLA3020A & SGU59M on 18.03.2023 \*\*\* LKK ref: CC4/LPC23002913/ya3

# Lonpac External - General

Dear Mei Kwan,

The video footage and scene photo show the vehicle as GBB5608B.

Our insured vehicle is SGU59M.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

### 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, March 21, 2023 6:58 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: TP Claim SLA3020A & SGU59M on 18.03.2023 \*\*\* LKK ref: CC4/LPC23002913/ya3

Dear Sir / Madam,

We refer to the above matter.

Please see attached TP video and accident photo.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Tuesday, 21 March 2023 3:53 PM

**To:** GERALD POH WEE BIN < geraldpoh@lonpac.com >; Admin A < admin-a@lkkauto.com > **Cc:** MT Claim SG < mt claim@lonpac.com >; assignments < assignments@lkkauto.com >

Subject: RE: TP Claim SLA3020A & SGU59M on 18.03.2023

Dear Gerald.

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 21 March 2023 3:26 PM

To: assignments < assignments@lkkauto.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; chin <chin@modernautomotive.com.sg>

Subject: FW: TP Claim SLA3020A & SGU59M on 18.03.2023

## Lonpac External - General

Our Ref: TBA Dear Meng Yan, FYNA. Insured yet to report. Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706 We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices. From: chin <chin@modernautomotive.com.sg> Sent: Tuesday, March 21, 2023 2:35 PM To: MT\_Claim\_SG < < < claim@lonpac.com > Subject: Re: TP Claim SLA3020A & SGU59M on 18.03.2023 Dear Sir We refer to the above matter. Kindly advise liability of the accident below: Your Insured: SGU59M Our Insured: SLA3020A DOA: 18.03.2023 We enclosed herewith client's report for your perusal. Please reply asap. Thank you

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717 Tel: 6748 4422 Fax: 6747 6720