

Meng Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 21 March 2023 11:20 AM
To: assignments; Meng Yan (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: FW: PRI for SNH143M – Our Insured: SMB1387M on 19/03/2023 Our Ref: D23000972MFBP/SMRT/CL/TPD-1

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SNH143M
Insured: SMB1387M
Workshop: Alpha Car Services Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Celeste Ng <celeste@ongandshanllc.com>
Sent: Tuesday, 21 March 2023 10:37 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: Re: PRI for SNH143M – Our Insured: SMB1387M on 19/03/2023 Our Ref: D23000972MFBP/SMRT/CL/TPD-1

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WITHOUT PREJUDICE

Dear Pauline,

1. We refer to your email dated 21 March 2023
2. We are instructed that our client has confirmed Adrian Ling Wai Ping of M/s LKK as a Single Joint Expert.

3. Please be informed that the said vehicle can be inspected at:

Alpha Car Services Pte Ltd
1 Kaki Bukit Ave 6
Blk C #01-59 Autobay@Kaki Bukit
Singapore 417883
Contact: Mr Hoo / Ms Ice (6509 8258)

4. Please liaise with the above workshop.

Thank you.

Yours faithfully,

Celeste Ng
Practice Manager
Ong & Shan LLC

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On Tue, Mar 21, 2023 at 10:05 AM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1387M as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Monday, 20 March 2023 4:57 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>;
celeste@ongandshanllc.com; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SNH143M – Our Insured: SMB1387M on 19/03/2023 Our Ref: D23000972MFBP/SMRT/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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and notify the sender immediately by return e-mail.

From: Celeste Ng <celeste@ongandshanllc.com>

Sent: Monday, 20 March 2023 11:57 am

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: Notice To Insurer To Conduct Pre-Repair Notice - Traffic Accident Involving SNH 143M & SMB 1387M On 19 March 2023

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

Our Ref: OJ.cn.SNH143M(Alpha)

We are instructed by Guo Qingpo to notify you of a road accident on 19 March 2023 at about 13:45 hrs along Ophir Road involving our client's vehicle no. SNH 143M and vehicle no. SMB 1387M driven by your insured at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

As a result of the accident, our client's vehicle is damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Alpha Car Services Pte Ltd

1 Kaki Bukit Ave 6

Blk C #01-59 Autobay@Kaki Bukit

Singapore 417883

Contact: Mr Hoo / Ms Ice (6509 8258)

Please liaise with the above workshop directly.

Yours faithfully,

Celeste Ng
Practice Manager
Ong & Shan LLC

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