

## Huey Yon (LKKAUTO)

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Monday, 17 July 2023 2:05 AM  
**To:** Huey Yon (LKKAUTO)  
**Cc:** assessment\_ral@bifrostauto.com  
**Subject:** Re: TPPD survey: Claim ref: C10021160 /CD || OI- SMM1194U (White) TP-SMH1451D || Est: \$0.00 || Bifrost Auto

WITHOUT PREJUDICE

Dear Huey,

We accept the finalized amount of **LS \$2,400/-3 DAYS** of repair for Vehicle number: **SMH 1451 D**.  
We will follow up with the LOD shortly.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,  
Emi  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Tue, 4 Jul 2023 at 13:28, Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)> wrote:

Dear Sir/Mdm,

**"Without Prejudice"**

We will be advising our Principal a cost of repair of LS \$2,400 / with 3 days of repair, subject to their approval.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>  
**Sent:** Tuesday, March 21, 2023 8:57 AM  
**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Derrick Quok <[derrick.q@budgetdirect.com.sg](mailto:derrick.q@budgetdirect.com.sg)>; Kenneth Lim <[kenneth.lim@budgetdirect.com.sg](mailto:kenneth.lim@budgetdirect.com.sg)>; Charandeep Singh <[charandeep.s@budgetdirect.com.sg](mailto:charandeep.s@budgetdirect.com.sg)>  
**Subject:** TPPD survey: Claim ref: C10021160 /CD || OI- SMM1194U (White) TP-SMH1451D || Est: \$0.00 || Bifrost Auto

Hi Team,

We would like to request TP survey for SMH1451D. TP chose LKK to survey the vehicle.

Workshop information:

Address:

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** PEI JIA ( 88547553 )

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 20/03/2023

PRS ARRANGEMENT (Date & Time) : 21/03/2023 after 1400hrs

Please confirm assignment.

Thank you.

Warmest Regards,

**Frauline Khoo**

**Admin Executive, Claims**

**T** +65 6989 3696

**F** +65 6725 0853

**E** [frauline.khoo@budgetdirect.com.sg](mailto:frauline.khoo@budgetdirect.com.sg)

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**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>

**Sent:** Monday, 20 March 2023 3:36 pm

**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>

**Cc:** Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Subject:** Re: PRI Request on 20.03.2023 || C10021160/CD || Accident involving SMH 1451 D & SMM 1194 U on 19/03/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey please.

Thank you.

*Regards,*

PEI JIA

Motor Claims Department

Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Sent:** Monday, 20 March 2023 2:30 pm

**To:** Motor Claims <[motorclaims@budgetdirect.com.sg](mailto:motorclaims@budgetdirect.com.sg)>

**Cc:** Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Subject:** Accident involving SMH 1451 D & SMM 1194 U on 19/03/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, IBRAHIM BIN A RAHMAN to notify you of the aforesaid accident involving our client's vehicle SMH1451D and your insured's vehicle SMM1194U on 19/03/2023 at 2000HRS along JB CUSTOM TOWARDS SINGAPORE BEFORE CHECKPOINT

This serves as a **NOTICE** that we are claiming against SMM1194U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** PEI JIA ( 88547553 )

**Contact Email:** [claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)

VEH IN (Date & Time) : 20/03/2023

PRS ARRANGEMENT (Date & Time) : 21/03/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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PEI JIA

Motor Claims Department

Tel: 88547553