

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

Letter of Demand

WITHOUT PREJUDICE

Date: 12/08/2022

Attn: AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBH6842G

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against
your insured vehicle no: SLV4562K on accident date
12/01/2021

The below following is:

1) Cost of Repair = \$4,250.00

Total = \$4,547.50 (GST 7%)

2) Loss of use (05 days x \$70.00) = \$350.00

Total = \$4,897.50

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
37 LOYANG WAY SINGAPORE 508734

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBH6842G (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss

of use ("The Claim") for my vehicle no. GBH6842G that was damaged

involving in the accident which occurred on 12/01/2021 (Date)


along/at SIMS AVENUE (Location)

involving vehicle/s no. GBH6842G & SLV4562K ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that
they are deem fit and the workshop is further authorised to receive payment to
settlement of my claim with payment cheque/s being made in favour to the
workshop.

I further acknowledge that any settlement the workshop may reach with your
company on my behalf is on a without prejudice and without admission of liability
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 14 (Day) of JAN (Month) 2021 (Year).


Signature / Company Chop

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,547.50** (Repair Cost), **S\$350.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **GBH 6842G** that was damaged pursuant to the accident which occurred on **12/01/2021** (date) along **SIMS AVE** (location) involving vehicle no/s **SLV 4562K**. This is pursuant to the inspection conducted on **08/04/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASIN PTE LTD** (the third party claimant”) of vehicle no. **GBH 6842G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBH 6842G** (vehicle no.) as a result of the accident.

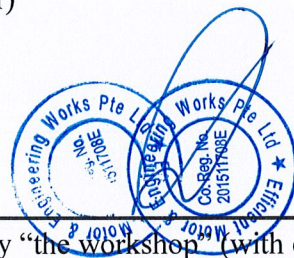
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of MAR (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

Business Registration No: 201511708E

Tel: 6284 0827 Fax: 6341 6758

BILL TO :

AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16

SHENTON WAY AIG BUILDING

SINGAPORE 079120

TEL : 64193000 FAX :

TAX INVOICE

INVOICE : EM202208-0013
DATE : 03/08/2022
JOB NO. : JO202104-0169
VEH. NO. : GBH6842G
VEH.MODEL : HIACE
MILEAGE : 60,942
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR DOA : 121/01/2021	1.00	4250.00	4,250.00

REMARKS : 3RD PARTY CLAIM - DOA: 12/01/2021

AMOUNT : S\$

**FOUR THOUSAND FIVE HUNDRED AND FORTY-SEVEN DOLLARS AND
FIFTY CENTS ONLY**

SUB TOTAL : \$ 4,250.00
GST 7% : \$ 297.50
TOTAL S\$: \$ 4,547.50

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.

Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account

Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG21004481/T1ga3

02 JULY 2021

Ramesh Kumar Patro
185 TANJONG RHU ROAD
#06-01 SANCTUARY GREEN
SINGAPORE 436924

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 4562K & GBH 6842G ON 12/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **GBH 6842G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Apr 2021 15:38	Clm Dtl Modified	Claimant's Name: -> PAN PACIFIC VAN & TRUCK LEASIN.	[A] HOW MEI KWAN
2	08 Apr 2021 15:38	Clm Veh Model Changed	(206568) NISSAN NV350 2.5 PANEL VAN 5MT 5DR (M).	[A] HOW MEI KWAN
3	08 Apr 2021 15:38	Clm Created	Reg No: GBH6842G. Acct Date: 2021/01/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Efficient Motor & Engineering Works Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Apr 2021 15:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Apr 2021 15:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/19	[A] HOW MEI KWAN
6	08 Apr 2021 15:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Apr 2021 15:38	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	08 Apr 2021 15:39	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	08 Apr 2021 15:39	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	12 Jul 2021 23:30	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	12 Jul 2021 23:30	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	12 Jul 2021 23:30	Clm Dtl Modified	JPJ Reg. Date: -> 2018/08/23.	[A] JOANNE LEE KHANG MIN
13	12 Jul 2021 23:30	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	21 Mar 2022 23:04	Label Removed	(19):Fastlane.	[A] HOW MEI KWAN
15	21 Mar 2022 23:04	Label Added	(64):Revoked / No settlement.	[A] HOW MEI KWAN
16	21 Mar 2022 23:05	Clm Dtl Modified	Insured ID: - -> S2730947Z. Claimant's ID: -> 2XXXXX635R.	[A] HOW MEI KWAN
17	29 Mar 2022 22:41	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] JOANNE LEE KHANG MIN
18	31 Mar 2022 10:10	Adj Ofr Auth Verified	Verified: 4250.00	[A] CHEW HSIAO TONG
19	31 Mar 2022 10:10	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2201778.	[A] CHEW HSIAO TONG
20	31 Mar 2022 10:10	Adj Rpt Submitted	Amt:4250.00. Late Remarks:	[A] CHEW HSIAO TONG
21	31 Mar 2022 10:10	Adj Invoice Submitted		[A] CHEW HSIAO TONG
22	31 Mar 2022 10:10	Ins Est Details Deleted		[A] Merimen Administrator
23	31 Mar 2022 10:10	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] CHEW HSIAO TONG
24	31 Mar 2022 10:10	Ins Transferred Claim To Rep	Efficient Motor & Engineering Works Pte Ltd (HQ)	[A] CHEW HSIAO TONG
25	31 Mar 2022 10:10	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] CHEW HSIAO TONG
26	31 Mar 2022 10:10	Rep Ofr Acceptance Bypassed		[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	20 Mar 2023 13:43	Updated Pending for Requisition		[I] Goh, Jeremy-CX
28	20 Mar 2023 13:43	Ins Send Back Adj Rpt		[I] Goh, Jeremy-CX
29	20 Mar 2023 13:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/22	[A] Merimen Administrator
30	20 Mar 2023 13:43	Adj Mandate Set	Maintained.	[A] Merimen Administrator
31	20 Mar 2023 13:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/22. Mandate Remarks: file reopen. please do the necessary and reseek mandate	[I] Goh, Jeremy-CX
32	20 Mar 2023 13:44	Adj Mandate Set	Approved:0.00:file reopen. please do the necessary and reseek mandate	[I] Goh, Jeremy-CX
33	20 Mar 2023 15:08	Label Removed	(64):Revoked / No settlement.	[A] CHEW HSIAO TONG
34	20 Mar 2023 15:08	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
35	20 Mar 2023 15:09	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAO TONG
36	20 Mar 2023 15:11	Adj Mandate Request	Cur.Req:4897.50: Liability: 100% (B27) *Quantum: \$4,897.50(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
37	20 Mar 2023 15:23	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/03/22. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
38	20 Mar 2023 15:23	Adj Mandate Set	Approved:4897.50:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2684798	09 Apr 2021 10:43:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBH6842G	SLV4562K	11.00
2708462	12 Jul 2021 23:30:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBH6842G	SLV4562K	11.00