

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Monday, 20 March 2023 4:02 PM  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); MTPRI  
**Subject:** RE: SJE1752L (Pre-Inspection) / Your Vehicle : SHF194Y | DOA - 17/03/2023

Ref: TAX/03/23/2041

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SJE1752L  
Insured: SHF194Y  
Workshop: HD Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Monday, 20 March 2023 2:13 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>  
**Subject:** Re: SJE1752L (Pre-Inspection) / Your Vehicle : SHF194Y | DOA - 17/03/2023

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

We refer to your email dated 20/03/2023.

Please arrange **M/s LKK Adrian Ling Wai Ping** to come and conduct the survey for vehicle SJE1752L.

you may contact us at 8297 9787.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Mar 20, 2023 at 1:54 PM MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)> wrote:

Ref: TAX/03/23/2041

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHF194Y as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

**Strides Automotive Services Pte Ltd** | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

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**From:** Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>  
**Sent:** Monday, 20 March 2023 11:20 am  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>  
**Subject:** FW: SJE1752L (Pre-Inspection) / Your Vehicle : SHF194Y | DOA - 17/03/2023

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI

Thank you.

Regards,

*Caroline Cabrera*

**Motor Claims Department**

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD** INSURANCE GROUP

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Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Monday, March 20, 2023 10:52 AM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Subject:** SJE1752L (Pre-Inspection) / Your Vehicle : SHF194Y | DOA - 17/03/2023

Dear Sir / Madam,

We are instructed by **Tay Hee Seng** to notify you of a road traffic accident on **17/03/2023** at about **16:40 hours** at/along **North Canel Road** involving our client's/customer's vehicle registration number **SJE1752L** and vehicle registration number **SHF194Y** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875