

Meng Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 20 March 2023 1:47 PM
To: assignments; admin-d
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: REPORT - SMM7274H.pdf

NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMM7274H AND FBQ9119U (MSIG) ON 18.03.2023 @ ABOUT 1445 HOURS

Car in

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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From: Motor Survey
Sent: Monday, 20 March 2023 1:45 PM
To: zul@juseq.com.sg
Cc: claims@juseq.com.sg
Subject: RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMM7274H AND FBQ9119U (MSIG) ON 18.03.2023 @ ABOUT 1445 HOURS

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Monday, 20 March 2023 12:22 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: claims@juseq.com.sg

Subject: RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SMM7274H AND FBQ9119U (MSIG) ON 18.03.2023 @ ABOUT 1445 HOURS

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs

Your Ref: FBQ9119U

Our Ref: JEQ/ SMM7274H /0323 (ONE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: SMM7274H

We refer to your email of today’s date.

We would like to inform that our client is agreeable to the appointment of **LKK Auto Consultants Pte Ltd** as the single joint expert (SJE) to inspect his vehicle SMM7274H.

Please be advised that our client’s vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client’s repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by the surveyor, but prior to the commencement of repairs. Hence, please inform the surveyor to communicate with our client’s repairers directly.

Further, please also remind the surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

Zul

On behalf of Mr. Caleb Tan
JusEquity Law Corporation
133 New Bridge Road #10-03
Chinatown Point
Singapore 059413
Tel: 6536 9339
Fax: 6536 5368
E-mail: zul@juseq.com.sg

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From: Motor Survey [<mailto:motorsurvey@sg.msig-asia.com>]
Sent: Monday, March 20, 2023 11:19 AM
To: zul@juseq.com.sg
Cc: claims@juseq.com.sg
Subject: RE: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SMM7274H AND FBQ9119U (MSIG) ON 18.03.2023 @ ABOUT 1445 HOURS

Dear Sir/Mdm,

We refer to your email dated 20/03/2023.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 08 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msiga.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msiga.com

Please note my direct line has changed.



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From: zul@juseq.com.sg <zul@juseq.com.sg>

Sent: Monday, 20 March 2023 10:53 AM

To: Motor Survey <motorsurvey@sg.msiga.com>; Claims SG <claims@sg.msiga.com>

Cc: claims@juseq.com.sg

Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SMM7274H AND FBQ9119U ON 18.03.2023 @ ABOUT 1445 HOURS

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs

Your Ref: **FBQ9119U**

Our Ref: JEQ/ SMM7274H /0323 (ONE)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENTS' / CLIENT'S VEHICLE: SMM7274H

We act for the owner / owners of motor vehicle no. **SMM7274H**.

We are instructed to claim for damages against you in connection with the above accident and copy of our clients' / client's GIA report is attached herewith for your attention.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle no. SMM7274H.

We would like to inform that our clients / client will be sending their / his / her vehicle no. SMM7274H to the workshop as stated below: -

ONE GARAGE PTE LTD

8 Kaki Bukit Ave 4

#03 – 33 Premier @ Kaki Bukit

Singapore 415875

Tel: 9118 8490

Person In-Charge: Mr. Ah Hao

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle no. SMM7274H.

We look forward to hearing from you by the stipulated time.

With Regards

Zul

On behalf of Mr. Caleb Tan

JusEquity Law Corporation

133 New Bridge Road #10-03

Chinatown Point

Singapore 059413

Tel: 6536 9339

Fax: 6536 5368

E-mail: zul@juseq.com.sg

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