

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 24 March 2023 10:10 AM
To: Jess Francis Carlos
Cc: SUR
Subject: RE: [EXTERNAL] - Our ref – SMA1736U Mazda 3 / Recovery Claim – India / 10-3-2023 / Survey /

Dear Jess,

As instructed by our client, please proceed to repair the insured vehicle **SMA 1736U (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, March 20, 2023 1:21 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: [EXTERNAL] - Our ref – SMA1736U Mazda 3 / Recovery Claim – India / 10-3-2023 / Survey /

Dear Jacelyn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 20 March 2023 11:44 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'ess.carlos@eurokars.com.sg' <ess.carlos@eurokars.com.sg>
Subject: FW: [EXTERNAL] - Our ref – SMA1736U Mazda 3 / Recovery Claim – India / 10-3-2023 / Survey /

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle **SMA1736U** and let us have your report urgently.

*Kindly create OD claim & upload this survey request email to merimen.

Best Regards,
Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Sent: Friday, March 17, 2023 9:59 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: [EXTERNAL] - Our ref – SMA1736U Mazda 3 / Recovery Claim – India / 10-3-2023 / Survey /

Dear Motor Claims Team,

Kindly arrange the Recovery Claim Survey to your insured’s vehicle.

Survey Type	SURVEY
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(New Survey / Resurvey)	
Vehicle to be surveyed :	SMA1736A MAZDA 3
INDIA Insured Vehicle :	SMA1736A MAZDA 3
Date of Accident :	Friday, 10 March 2023
Date of Survey :	TBA
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	5 UBI CLOSE
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved :	NO
(please indicate Yes / No)	

Regards.

Jess Francis Carlos
Insurance Claims Executive | Eurokars Services Pte Ltd



5 Ubi Close, Singapore 408605
Tel. +65 6395 8833 | HP +65 8128 9802 | jess.carlos@eurokars.com.sg

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