

## Rajes (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 20 March 2023 9:06 AM  
**To:** Tropical Success; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh; huiyun.sinhill88@yahoo.com.sg; Abwin Insurance  
**Subject:** RE: SNM23D202040 /C02/ GBJ5287E /TOHHS & YOUR REF: SMS5003E TO CONDUCT PRS D.O.A: 17.03.2023

**WITHOUT PREJUDICE**

Dear Sirs

Contents of your email noted.

Please let us have your estimates for our consideration on Direct Settlement.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SMS5003. (email below refers)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Tropical Success <tsac303@singnet.com.sg>  
**Sent:** Monday, March 20, 2023 8:52 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: SNM23D202040 /C02/ GBJ5287E /TOHHS & YOUR REF: SMS5003E TO CONDUCT PRS D.O.A: 17.03.2023

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Dear Alfred

Please assign to Mr Kenneth (LKK). Can help me check has your insured reported the accident?

Regards

Calvin  
Tropical Tech

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Monday, March 20, 2023 8:50 AM  
**To:** Tropical Success <[tsac303@singnet.com.sg](mailto:tsac303@singnet.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: SNM23D202040 /C02/ GBJ5287E /TOHHS & YOUR REF: SMS5003E TO CONDUCT PRS D.O.A: 17.03.2023

**WITHOUT PREJUDICE**

**YOUR REF: : SMS5003E**  
**OUR REF: SNM23D202040/C02/GBJ5287E/TOHHS**

Dear Sirs

We refer to your emails pertaining of Friday, **17 March 2023 at 1.50 pm and 2.15 pm** pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

<b>Marcus Chua Kang Seng (LKK)</b>	<b>Ben Chua (FTA)</b>	<b>Mohd Fadhilah Bin Osman (LBS)</b>
<b>Kenneth Kong Seng Cheong (LKK)</b>	<b>Li Lewei (FTA)</b>	<b>Stan See Chew Seng (LBS)</b>
<b>Alex Yu Lek Keong (LKK)</b>	<b>Gary Soon (FTA)</b>	<b>Anthony Lim Cher Chong (LBS)</b>
<b>Mohammed Rasul Bin Mohd Yunus (LKK)</b>	<b>Ng You Han (FTA)</b>	
<b>Mohamad Taufikh Bin Hamid (LKK)</b>	<b>You Jin Feng (FTA)</b>	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Tropical Success <[tsac303@singnet.com.sg](mailto:tsac303@singnet.com.sg)>  
**Sent:** Friday, March 17, 2023 2:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM23D202040 /C02/ GBJ5287E /TOHHS & YOUR REF: SMS5003E TO CONDUCT PRS D.O.A: 17.03.2023

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Dear boon sen

Can you send us your list of surveyors for us to choose?

Regards  
Calvin  
64817773

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, March 17, 2023 2:13 PM  
**To:** Tropical Success <[tsac303@singnet.com.sg](mailto:tsac303@singnet.com.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** SNM23D202040 /C02/ GBJ5287E /TOHHS & YOUR REF: SMS5003E TO CONDUCT PRS D.O.A: 17.03.2023

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly conduct PRS SMS5003E soonest possible.

Please contact our claims department Alfred Toh 6389 6183 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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